Page 1

1	IN THE UNITED STATES DISTRICT COURT
2	FOR THE WESTERN DISTRICT OF NORTH CAROLINA STATESVILLE DIVISION
3	Civil Action No. 3:20-CV-00504-FDW-DSC
4	01/11 11001011 110. 3 20 07 00001 121 250
•	CPI SECURITY SYSTEMS, INC.,
5	)
	Plaintiff and Counterclaim Defendant)
6	)
	vs.
7	)
	VIVINT SMART HOME, INC. f/k/a Mosaic )
8	Acquisition Corp.; and LEGACY VIVINT )
	SMART HOME, INC. $f/k/a$ Vivint Smart )
9	Home, Inc.,
	)
LO	Defendants and Counterclaimants. )
	)
L1	
L2	
L3	
L4	
L5	Videotaped Remote Deposition of LAWRENCE DAVID KODACK
L6	(Taken by Plaintiff and Counterclaim Defendant)
L7	Durham, North Carolina
L8	Wednesday, August 25, 2021
L9	
20	
21	
22	
23	
24	Reported in Stenotype by
	Lauren M. McIntee, RPR, CRR
25	Transcript produced by computer-aided transcription
	Job No. CS4771270

1			
1	Page 2 APPEARANCES		Page 4
2	ON BEHALF OF THE PLAINTIFF/COUNTERCLAIM DEFENDANT:	1	THE VIDEOGRAPHER: All right. This is the
3	Eric J. Hobbs, Esquire (via Zoom)	2	beginning of the videotaped deposition of Larry
4	Shook, Hardy & Bacon, LLP 1660 17th Street, Suite 450	3	Kodack in the matter of CPI Security Systems,
4	Denver, Colorado 80202	4	Incorporated, versus Vivint Home or Smart Home,
5	(303) 285-5300	5	Incorporated, et al.
	Ehobbs@shb.com	6	Today's date is August 25th, 2021. And the
6 7	ON BEHALF OF THE DEFENDANTS/COUNTERCLAIMANTS:	7	time is 1:10 p.m. Counsel, please introduce
8	Gregory Herbert, Esquire (via Zoom)	8	yourselves, after which our court reporter will
	Greenberg Traurig, LLP	9	swear in the witness.
9	450 South Orange Avenue, Suite 650 Orlando, Florida 32801	10	MR. HOBBS: This is Eric Hobbs of the law
10	(407) 420-1000	11	firm of Shook, Hardy and Bacon, on behalf of the
	Herbertg@gtlaw.com	12	plaintiff, CPI Security Systems.
11	1		
12	-and-	13	MR. HERBERT: Good afternoon. This is
	Matthew A. Steward, Esquire (via Zoom)	14	Gregory Herbert with the law firm Greenberg Traurig,
13	Clyde, Snow & Sessions	15	on behalf of the defendants. And also on the line
14	201 South Main Street, Floor 13 Salt Lake City, Utah 84111	16	is Mr. Matthew Steward with the law firm Clyde Snow,
•	(801) 322-2516	17	also on behalf of the defendants.
15	Mas@clydesnow.com	18	LAWRENCE DAVID KODACK,
16 17	ALSO PRESENT: DeAndrae Shivers, Videographer (via Zoom)	19	having first been duly sworn, was examined
18	Definition of the control of the con	20	and did testify as follows:
19	VIDEOTAPED REMOTE DEPOSITION OF LAWRENCE DAVID	21	EXAMINATION
20 21	KODACK, a witness called on behalf of Plaintiff and	22	BY MR. HOBBS:
22	Counterclaim Defendant, before Lauren M. McIntee, Registered Professional Reporter, Certified Realtime	23	Q. Well, good afternoon, Mr. Kodack. Are you
23	Reporter, and Notary Public, in and for the State of	24	able to hear me okay?
24	North Carolina, in Durham, North Carolina on Wednesday,	25	A. Yes, I hear you fine. A lot of hollow
25	August 25, 2021, commencing at 1:10 p.m.	23	
1	Page 3 INDEX OF EXAMINATIONS		Page 5
1	By Mr. HobbsPage 4	1	Q. Sure.
	By Mr. Herbert Page 51	2	A in your in your location, but that's
3	By Mr. HobbsPage 58	3	fine.
١.	By Mr. Herbert Page 60	4	Q. As you tried to give your answer to the
4		5	swearing in, your audio cut out at least on my side a
5 6	INDEX OF EXHIBITS	6	little bit. If we continue to have those those
7	INDEA OF EATIBITS	7	problems, we might take a break and have you connect by
	NUMBER EXHIBIT MARKED	8	phone while also staying on the computer. There's a way
8		9	to do that. But for now, we'll just see how things go.
	Exhibit 1 CPI Contract 15	10	A. Okay.
9		11	-
′	E 131: A CDI II 1 . 1 C	11	O. Again, my name is Eric Hobbs. I'm one of the
	Exhibit 2 CPI Updated Contract 17		Q. Again, my name is Eric Hobbs. I'm one of the
10		12	attorneys representing CPI Security Systems in this
10	Exhibit 2 CPI Updated Contract 17  Exhibit 3 Audio Recording of Telephone Call 51	12 13	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert.
		12 13 14	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will
10 11		12 13 14 15	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.
10 11 12 13 14		12 13 14 15 16	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a
10 11 12 13 14 15		12 13 14 15 16 17	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?
10 11 12 13 14 15 16		12 13 14 15 16	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a
10 11 12 13 14 15 16 17		12 13 14 15 16 17	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?
10 11 12 13 14 15 16		12 13 14 15 16 17 18	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition.
10 11 12 13 14 15 16 17 18		12 13 14 15 16 17 18 19	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert.  He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition.  That's a new phenomenon.
10 11 12 13 14 15 16 17 18 19 20 21		12 13 14 15 16 17 18 19 20	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition. That's a new phenomenon.  Q. Well, it is for us as well. And we do appreciate you letting us virtually into your home. I
10 11 12 13 14 15 16 17 18 19 20 21 22		12 13 14 15 16 17 18 19 20 21 22	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition. That's a new phenomenon.  Q. Well, it is for us as well. And we do appreciate you letting us virtually into your home. I know that doing this can be a time commitment on your
10 11 12 13 14 15 16 17 18 19 20 21 22 23		12 13 14 15 16 17 18 19 20 21 22 23	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition. That's a new phenomenon.  Q. Well, it is for us as well. And we do appreciate you letting us virtually into your home. I know that doing this can be a time commitment on your behalf, and we appreciate your time in allowing us to
10 11 12 13 14 15 16 17 18 19 20 21 22		12 13 14 15 16 17 18 19 20 21 22	attorneys representing CPI Security Systems in this lawsuit. On also on the line is Mr. Greg Herbert. He's one of the attorneys for Vivint, who I think will be asking you questions on behalf of Vivint today.  Let me first ask. Have you ever given a deposition before?  A. No. Particularly, not a online deposition. That's a new phenomenon.  Q. Well, it is for us as well. And we do appreciate you letting us virtually into your home. I know that doing this can be a time commitment on your

2 (Pages 2 - 5)

Page 6 Page 8 pronouncing that correctly? 1 go through with all witnesses just to help you understand how this process works. You notice we're 2 A. That's -- that's as good as you can get. 3 connected over a Zoom connection. We're not sitting in 3 That's what -- that's what my father passed down to me. the same room. That -- that makes the court reporter's 4 Okay. And do you go by Larry or Lawrence? job a little bit harder because what tends to happen on 5 Yes. Both? this platform is, the attorneys and the witness all tend 6 O. 7 to talk over each over. As good as the technology is, A. Both or either. 8 Okay. Well, I'll refer to you as Mr. Kodack 8 there's about a one-second lag. 9 9 this morning. If we were in a less formal setting, I'd So the first thing we always ask is if you 10 could allow either myself or Mr. Herbert to finish our 10 be more than happy to call you by your first name, but question before you begin an answer, that will allow the 11 although we're -- we're talking over Zoom, this 11 12 court reporter to get a clean transcript. Can you do 12 testimony is as if you're in court. So I'll call you 13 that? 13 Mr. Kodack, if that's okay. 14 14 What is your current address? A. I will try. 15 15 Q. I'm also known to ask some pretty bad A. 302 Whitney Lane, Durham, North Carolina 16 questions sometimes. I think it's a hazard of the job 16 27713. 17 being an attorney, but I do do it sometimes. If I ask 17 Q. How long have you been at that address? you a question and it doesn't make sense, perfectly okay 18 Since 2004. We built the house. 18 19 to say "I don't understand," and I'll try to rephrase 19 Have you always lived in North Carolina? it. Can you do that? 20 A. 21 A. I will attempt that. 21 Q. Where were you before you moved to the 22 Q. Okay. There may be times today where one of address you're at now? 22 23 23 A. I've been in one, two, three, four, I can the attorneys asks a question, the other attorney states 24 an objection. And you will notice there are many people 24 think of five other addresses locally. I grew up in 25 on the Zoom today, but one of the people we do not have 25 Asheville, North Carolina. I was born in Toronto, Page 7 Page 9 Canada. I lived in New York for -- briefly in New York is a judge. So I know it can be kind of awkward, but 1 2 City. typically in that scenario, if a question is asked, the 3 3 other attorney makes an objection, you can then begin Q. And what brought you to Durham? answering the question that was asked after the Housing. Needed to build -- needed a new objection is done. That objection is just for the 5 house that would accommodate a then-wife who was 5 record. Does that make sense? disabled, incapacitated, and we needed specific 6 7 A. Gotcha. requirements, no second floor and some things like that. 8 Q. Okay. We -- we might remind you as we get So we built this house. 9 9 Q. Does your wife currently live with you today? under way. But the last thing I always say is, I have a 10 10 tendency to reference the jury, and you're -- you may be A. She is deceased. I have -- she died in 2009, looking around wondering where is the jury. Obviously, 11 April Fools' Day, but -- and I remarried in 2016. 11 12 we do not have the jury on the line today. The jury in 12 Q. Well, first, let me say my condolences on the this case has not yet been assembled. The trial date is 13 passing of your former wife. What is the name of in November. But this video may ultimately get played 14 your -- your new wife that you remarried? to the jury in this case, and that's why I say that. 15 A. Andree Allen. 16 16 Does that make sense? Q. And that must be, I see that name reflected 17 at the bottom of your screen. That must be why By all means. 17 18 Okay. 18 that's --Q. 19 19 A. This is actually her computer. A. Very reasonable. 20 Q. Let me first have you just start off by 20 Q. Okay. spelling your full name for the record. 21 A. We used it. Mine was a very ancient computer 22 A. L-A-W-R-E-N-C-E, K-O-D-A-C-K. 22 that died, and we put it to rest. 23 And --23 Let me ask, are you currently employed? 24 Middle name David, D-A-V-I-D. 24 A. I am currently retired, and I retired in

3 (Pages 6 - 9)

2019. I figured at age 70, I better get out before they

And I've been saying "Mr. Kodack." Am I

25

Page 10 Page 12 1 carry me out in a basket. 1 A. Yes, indeed. 2 Q. Well, congratulations. What -- where did you 2 O. Where from and in what field? 3 retire from? Duke University. And when did I do that? A. I retired from Duke University Medical 4 2007, biochemistry. 5 5 Center. I was a biomed tech in the last part of my That's when you graduated from --6 7 7 Q. How long did you hold that position for? Q. -- with the PhD program? 8 A. Oh, 20 years. 8 And then you mentioned an OB-GYN program? Q. Did you assist with medical research, or what 9 A. I did fetal physiology in OB-GYN for 10 exactly was your role? 10 25 years. 11 A. The earlier part of my career, I did medical 11 Q. Okay. Can you explain what generally you did research. This segment of my career -- I've lost you 12 in that practice? online. You no longer are -- are featured. But anyhow, 13 A. Well, we looked at cardiotonic drugs in fetal I did, this part of my career, I fixed their broke 14 sheep, a model that is just now coming into use. 15 machines. 15 Vanderbilt has a program where they attempt to treat 16 MR. HOBBS: Okay. If I could have the 16 fetal anomalies or fetal cardiac problems in utero, 17 videographer just take us back to the gallery view, particularly in multiple gestations. 17 18 I think that would assist the witness, especially as 18 Q. It sounds like quite complex work. 19 I get into sharing my screen. 19 A. It was very complex. We did work in fetal 20 THE VIDEOGRAPHER: The witness can hit the sheep, which gave us cardiotonic drugs, drugs that 20 21 gallery view button. I -- I can't hit that for him. 21 affected the rate and strength of the fetal heart in a 22 sheep model by instrumenting the fetus in a way that you MR. HOBBS: Okay. Some -- something --22 23 THE WITNESS: Locate it for me. 23 could never or would never allow in human to get 24 MR. HOBBS: It's up at the top right of your 24 information at all. And it's taken this long since that 25 screen, Mr. Kodack. It should show as a --25 work was done in, mostly in the '70s and early '80s, to Page 11 Page 13 1 THE WITNESS: Remove spotlight? be able to apply it to human fetuses. 1 2 MR. HOBBS: At the top right, if you hover 2 Q. And that sounds like it -- it is being 3 3 over, there's kind of a -applied today? 4 THE WITNESS: There's -- there's your A. Yeah, it is. It's -- it's -- it's in its 5 infancy in human realm. Because sheep are farm animals, picture, Eric. 6 THE VIDEOGRAPHER: It's -- it says "view." the legal aspect of that is much easier to -- to work 7 7 And if you hover over that, it will drop down and now. 8 you'll see "gallery view." 8 Q. Sure. You've mentioned a prior marriage and 9 THE WITNESS: View? Gallery, there we are. 9 a current marriage. Do you have any children? 10 10 Okay. Got it. A. Yes, indeed. I have two of my own and one 11 BY MR. HOBBS: 11 from the marriage who died in 2009. 12 Q. Okay. Are you able to see me okay now? 12 Q. If you don't mind me -- me asking, how old 13 A. Yeah. You now occupy the screen. 13 are your children? 14 So you were just describing your role in the 14 A. Oh, late 40s, early to mid 50s. 15 Q. And you mentioned retiring, if I remember 15 Duke University medical lab. What is the highest level 16 of education you attained in order to become or I guess 16 your testimony correctly, at the age of 70. How old are 17 to hold that position? you today? 17 18 18 A. That particular position required a two-year A. 19 community college degree. So I stepped back from a PhD 19 Q. And besides your current wife, Andree, am I in biochemistry and went on to, continued with my career 20 pronouncing that correctly? when it wasn't reasonable to stay on in the OB-GYN 21 I beg your pardon. Repeat. 22 department as a researcher. 22 What is -- what is your present wife's name? 23 Q. Okay. Well, that -- that prompts a couple 23 Andree, yes. 24 other questions I have for you, then. Have you attained 24 Andree. Besides Andree, does anybody else 25 a PhD? live with you in the home?

4 (Pages 10 - 13)

Page 14 Page 16 1 A. No. We have a dog. She thinks she owns it. here, if I'm able to share my screen. 2 What kind of dog? 2 Q. Yeah. 3 A. She's a Labradoodle. She's, you know, she's Q. Are you able to see that okay? a dog. She's 15 years old, and so mostly she sleeps and Oh. Oh, it was 2003, then, obviously. 5 her responsibility is to guard the floor. And if the Well, it sounds like -- so you can see, I've marked this document as Exhibit 1. Do you see that down floor is missing when we come back from somewhere, we 6 7 know she's failed. there? 8 Q. Sure. I kind of want to shift gears a little 8 You didn't spell my name correctly. bit and talk to you about the -- your alarm system in Okay. Well, you do see where I marked it as 10 your home. 10 Exhibit 1, though? 11 A. Yes. 11 A. Yeah. 12 O. Let me first ask. Do you currently have an 12 Okay. And then up at the top, just to ask 13 alarm system installed in your home? 13 you, do you recognize this document? 14 A. Yes, we do. We currently have the alarm 14 A. It's -- I recognize the signatures. system from CPI. The house was built with a Brinks 15 15 Q. Okay. The signatures down at the bottom, system in it. We never activated the Brinks system and 16 whose signatures are those? 17 immediately went to C -- explored and went to CPI and 17 A. I don't have any idea of those. The ones in said, what can you do? And we put in a -- and then was 18 the middle, mine and Randy's. 18 19 as good a system as they had, and we kept that. I 19 Okay. And who is Randy? 20 20 Randy was my second wife. seldom use it, but it's there. 21 Q. So you mentioned a couple things in terms of 21 And you see it's dated January 16th, 2003? 22 doing some research and -- and choosing an alarm 22 A. Yeah. So it looks like we occupied this 23 company. What -- what ultimately led you to choose CPI 23 house in -- in 2003, in early 2003. My mistake on that. 24 24 Q. No problem. That was some years ago. Let as your security provider? 25 A. The predominant factor was local and promise 25 me -- I'm going to pull up another document that I'm Page 15 Page 17 1 of rapid response. going to mark as Exhibit 2. 1 2 2 (Whereupon, Exhibit 2 was marked for Q. And was -- do you recall when you had that 3 system first installed in your home? 3 identification.) 4 A. Very shortly after occupying the home. BY MR. HOBBS: 5 O. I'm going to pull up --5 O. So I've pulled up what I've marked as A. Within a month -- within a month. Maybe Exhibit 2. Do you see that at the bottom? 7 month and a half. A. Yes, indeed. I'm just looking to see what 8 Q. Okay. And when did you say you first moved the date is on it, because that's the bottom. 5/6 --9 into that home? Q. I'm going to zoom in for you on the bottom 10 10 left because I know it's hard to see. But there's --A. Would be 2004. 11 Q. I'm going to pull up, if you'll give me just 11 5/8/2010. a moment here, what I'm going to mark -- I'm going to 12 And do you see a signature there as well? 13 Yeah, that's -- yes, indeed. mark this as Exhibit 1. 14 A. I think that's what my memory is from back 14 15 there, that that's when we did it. 15 And I did that obviously. 16 Q. Okay. 16 Q. Do you recall what the circumstances were 17 A. You probably have the records from CPI. I that ultimately led you to sign this new paperwork with 17 18 CPI? 18 tried to call them and discuss with them what's going 19 on, and I kept getting a runaround. So I went ahead and 19 A. I think we went from an analogue system to said the heck with it. I asked for their legal 20 a -- from an analogue system on the telephone line to a 21 department and never got anyone to respond. 21 digital system with an enclosed cell phone. 22 (Whereupon, Exhibit 1 was marked for 22 Q. Okay. And I'm just going to focus in on kind 23 identification.) 23 of the top half of the document. 24 24 BY MR. HOBBS: A. Okay. 25 25 Q. Okay. I'm going to pull up on the screen There's some handwriting there in the middle

5 (Pages 14 - 17)

Page 18 Page 20

- that says "upgrade." 1
- 2 A. Yeah.
- 3 Q. Do you recall what work CPI did on your
- system as a part of your signing this -- this updated --
- A. No, they pulled the control box out, replaced
- it with a direct dial cell phone -- cell phone-like
- 7 device that connected and tested the system, and it
- 8 worked.
- 9 Q. Okay. I'm going to pull down that document.
- 10 So you've testified, with reference
- 11 Exhibit 2, that you signed it in May of 2010. Do you
- 12 recall whether CPI did any other updates or changes to
- 13 your equipment after that time?
- 14 A. One other time. 2000- -- let me grab my
- 15 notes because I -- I did a quick note on that. Let me
- 16 see when that was. February of 2020, they -- CPI came
- 17 in and changed the cell phone on the board, the direct
- dial. It really isn't a cell phone. It's a dedicated 18
- 19 call system, but they changed it from a 2 or 3 to a
- 20 Generation 4 cell phone. That really wasn't the
- 21 upgrade. The -- the network was being retired.
- 22 Q. Okay. It sounds like maybe you're referring
- 23 to 2 or 3G, like --
- 24 A. Yeah, 2G.

1

25 -- cell phones work off of?

- an outside alarm light; meant if it was medically
- 2 activated and when they tested it, it sets off a
- 3 flashing light so that if EMS or fire was responding,
- their -- it is a light outside that is on and it's
- flashing and might give them a few extra seconds to
- 6 respond.

7

16

24

4

14

- In town, that isn't critical, but as a
- volunteer ambulance paramedic, I very much -- in the
- middle of the night when you go out into the county and
- 10 somebody calls -- somebody pages -- well, on a call and
- 11 you're looking for a particular house number that's
- almost impossible to see at night, oh, we'll turn on the
- porch light and that -- that really doesn't help because
- 14 everybody turns on their porch light when they hear a
- 15 siren going by.
  - Q. So it sounds like that feature was important
- 17 to you with your --
- 18 A. Yeah, that was an important feature, and that
- 19 was about all we added to their basic program.
- 20 Q. At one point, did you also get a key fob to
- 21 turn the alarm system on and off?
- A. I ordered that, and I don't know when. 22
- 23 Okay.
  - A. I ordered -- it came with one remote, and
- 25 then I got a second remote. I'm not sure which one of

- the two I still have and -- and am using. I have one. 1
- Thank you for the correction. And it went to a 4, is

A. The original was put in as a 2G network, yes.

- 3 what they said I currently have.
- 4 Q. Other than changing the 2 or 3G to a 4 in
- 5 terms of a cellular connection, did the -- did the
- equipment itself change in your home?
- 7 Well, that it was part of the circuit board.
- 8 Q. Okay.
- 9 A. So -- so I don't quite know how to answer
- 10 that question.
- 11 Q.
- 12 A. It is -- you know, changing a component on a
- circuit board is not the original. And from my
- 14 background in biomed, it's not the same thing.
- 15 Q. I -- I understand and appreciate that precise
- 16 answer. Let me ask a better question. It sounds like
- 17 they changed maybe a part in the motherboard that
- 18 controls your alarm in your home; is that fair?
- 19 A. Fair enough.
- 20 Q. Okay.
- 21 That's close enough.
- 22 Can you describe for the jury what other
- 23 alarm equipment CPI had installed in your home as a part
- 24 of the system?
- 25 A. They had motion -- a single motion sensor and

- Page 21
- 2 Q. Okay. So it sounds like you've been a
- 3 customer of CPI for many years; is that fair?
  - A. Yes, indeed. And...
- 5 O. Over the course of having CPI's alarm system
- in your home since 2003, have you found CPI's alarm
- 7 system to be reliable?
- A. Yes. The few times we've used it, it's
- 9 non-functioned perfectly; I mean, it wasn't necessary.
- 10 But it is good to have there. It was good particularly
- when Randy with only one leg had the -- the safety, and 11
- 12
- I had redundant fire alarm -- alarm capability and that 13 sort of thing.
  - Q. Did the system give you a sense of security?
- 15 A. It gave my wife a sense of security. I was
- pretty calm and pretty relaxed with the, just having the 16
- house and locking doors. 17
- 18 And --
- 19 A. The neighbors are good. Several times when
- 20 we were on vacation or out of the count- -- or out of
- 21 the country, in fact, we'd get a phone call from the
- 22 neighbor and, there's a car in your driveway, or
- 23 something. And, hey.
- 24 That's -- that's a good neighbor.
  - Yeah, that's a good neighbor.

25

	Page 22		Page 24
1	Page 22 Q. Let me ask, as a part of providing this	1	THE WITNESS: Yeah.
2	security system in your home, did CPI also provide you a	2	MR. HERBERT: Mr. Hobbs and I get along
3	yard sign or any stickers	3	pretty fine so far.
4	A. Yes, indeed.	4	THE WITNESS: Yeah.
5	Q outside?	5	MR. HERBERT: But I will interpose an
6	A. And the yard sign is currently still hiding	6	objection. And generally speaking, you can then
7	in the bushes. It's still up front, almost visible.	7	answer if you if you understand the question. If
8	Q. Okay. You say "almost visible"?	8	you need it to be repeated or rephrased or
9	A. Yeah, we we've replaced it once over the	9	something, then you can ask Mr. Hobbs to do that.
10	length of time. I asked for another one, and they	10	That's up to you.
11	promptly delivered me one. And I said, thank you.	11	A. I have no information about this contact
12	Q. Would that be visible to somebody approaching	12	in in 2018, in July of 2018. I'm not aware of any
13	your home, coming	13	change in my plan. I have no knowledge.
14	A. Yes, indeed.	14	BY MR. HOBBS:
15	Q. Did they give you any stickers or anything	15	Q. Okay. Let me ask you this. July of 2018 was
16	else, or was it just	l .	
17	A. They offered them. We never bothered for the	<ul><li>16 a few years ago; is that fair?</li><li>17 A. Yeah.</li></ul>	
18	windows.	17 A. Yeah. 18 Q. Okay.	
19	Q. Okay. I want to turn again and kind of focus	19	A. But but probably CPI has better records of
20	your attention on your interactions with another alarm	20	that than I do. If I was cut off from their network or
21	company. You understand that's why you're here to	21	something and they had to go chase me and get me back
22	testify, correct?	22	on, I was not aware of it. My wife may have handled
23	A. Yeah, I have no idea what this is about	23	that.
24	because I don't know anything about the Vivint.	24	Q. Okay. Just a couple more questions in terms
25	Q. Okay.	25	of your your memory. I just want to be clear whether
	Page 23		Page 25
1	A. Yeah.	1	at present you have any memory of a Vivint sales
2	Q. And before I go any further, is that the name	2	representative coming by your home and interacting with
3	of the alarm company that you had an interaction with?	3	you in July of 2018?
4	A. I have never had any interaction with them to	4	MR. HERBERT: Object to the form.
5	my knowledge.	5	A. I have no memory of of that, of
6	Q. Okay. Well, I want to focus your attention,	6	interacting with anyone from another company. My sign
7	I guess, on July of 2018. Do you recall being	7	is obvious and sits in the front yard.
8	approached by a salesperson from Vivint on that date?	8	BY MR. HOBBS:
9	MR. HERBERT: Object to form.	9	Q. Okay. Over the course of having CPI's system
10	THE WITNESS: Repeat your comment.	10	in your home, did you ever make phone calls to CPI to
11	MR. HERBERT: We were talk Mr. Kodack,	11	talk to them about your alarm services?
12	this is Greg Herbert. I	12	A. Only for the remote. That's the only time
13	THE WITNESS: Yeah.	13	I've had any direct phone conversations with them.
14	MR. HERBERT: I might have an occasion to	14	Maybe a couple of times to change routing on my payment
15	interpose an objection to Mr. Hobbs' question.	15	but, you know, on my my monthly payment. But other
16	THE WITNESS: Yeah, and that's what you did.	16	than that, no, I have not had any interaction with them.
17	Okay.	17	Every once in a while, they call and we test the system
18	MR. HERBERT: Right. And so if I object,	18	and I'd have to remind them to reset the lamp, the
19	that's I'm objecting	19	strobe lamp outside.
20	THE WITNESS: Okay.	20	Q. When you call CPI, do you understand whether
21	MR. HERBERT: to the form of the question	21	your phone calls are recorded?
22	or some reason regarding my view of the question.	22	A. No, I do not. They may well record it. It
23	THE WITNESS: So I'll wait and let you two	23	is not no warning comes up and suggests that this may
24	argue it out, and we'll go from there.	24	be recorded.
25	MR. HERBERT: Hopefully, we won't argue.	25	Q. If I represented to you that CPI received a

7 (Pages 22 - 25)

	D 2/		D 20
1	Page 26 phone call from you in July of 2018 to report a	1	Page 28 CALLER: We just had a salesman at the door,
$\begin{vmatrix} 1 \\ 2 \end{vmatrix}$	interaction you had with another sales representative	2	he says he's not a salesman, but from Vivint saying
3	from Vivint, would that refresh your recollection at all	3	that he is prescreening for a new entry panel
l .	in terms of that incident?	4	because they're claiming that our cell phone system
4			
5	A. No, I didn't.	5	here doesn't operate under all conditions and that
6	MR. HERBERT: Object to form.	6	his is better. I just didn't know whether that's
7	A. I'm completely blank on that, that incident.	7	they say they work with you. I'm not aware of
8	I'm sorry I'm not of any help to you, and maybe I'm not	8	anything of that nature and didn't get a preletter
9	of help to the opposing lawyer.	9	from you guys or anybody. So I was just curious as
10	BY MR. HOBBS:	10	to what's going on.
11	Q. Okay. I'm going to pull up what I'm going to	11 (Audio recording paused.)	
12	designate Exhibit 3, if you'll	12 BY MR. HOBBS:	
13	A. All right.	13	Q. So I've paused that at 55 seconds into the
14	Q give me just a moment here.	14	recording. Mr. Kodack, were you able to hear that
15	So what I'm going to do is, for the record,	15	segment?
16	this is an audio recording, Bates stamped CPI 054. It	16	A. Yes, by all means. And that's consistent
17	totals 5 minutes and 43 seconds. Mr. Kodack, what I'm	17	with the way I generally operate. And I'm pretty direct
18	going to do is, I'm going to play just a short segment	18	with, what do I do with this? Just like first thing I
19	of this and then ask you a couple questions.	19	did after I spoke with the attorney from your side in
20	A. Okay.	20	earlier, before. I called CPI and sent them a copy of
21	Q. I'm going to share my computer audio and the	21	the document I had, so they've got the subpoena I was
22	first question will be, is whether you can actually hear	22	issued, and asked their legal department to respond.
23	the sound. But let me play a segment real quick.	23	They did not. You are the first response I have.
24	MR. HERBERT: Before you do that, Mr. Hobbs,	24	Q. Okay.
25	I'm just going to note an objection to the the	25	MR. HERBERT: Let me I'm sorry.
	Page 27		Page 29
1	use or introduction of an exhibit, improper	1	Mr. Hobbs, just sorry to interrupt. Just
2	foundation. And object to the form of the question.	2	quickly, can I just have a standing objection to any
3	BY MR. HOBBS:	3	questions related to the exhibit that you're
4	Q. Mr. Kodack, I'm going to play the first kind	4	discussing?
5	of 10 seconds of this, then ask you a couple questions.	5	THE WITNESS: Okay.
6	A. Okay.	6	MR. HOBBS: And this is for the record,
7	Q. Subject to the same objections, of course.	7	Mr. Kodack. I'll come back and ask you a couple
8	MR. HERBERT: Thank you.	8	questions.
9	(Audio recording begins.)	9	Greg, I'm fine with that. If I could ask you
10	CPI REPRESENTATIVE: CPI Security, this is	10	to just articulate on the record what the standing
11	Dale. How may I assist you today?	11	objection is. I'd like to, I guess, respond
12	CALLER: Lawrence Kodack, 302 Whitney Lane,	12	briefly.
12	D. I. M. I.C. II	13	MR. HERBERT: Okay. Well, I'm objecting to
13	Durham, North Carolina.	13	
13		l	the form of the question, the exhibit as an improper
	Durham, North Carolina.  (Audio recording paused.) BY MR. HOBBS:	14 14 15	the form of the question, the exhibit as an improper
14	(Audio recording paused.)	14	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to
14 15	(Audio recording paused.) BY MR. HOBBS:	14 15	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about
14 15 16	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay?	14 15 16 17	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as
14 15 16 17	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice.	14 15 16 17 18	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.
14 15 16 17 18 19	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay.	14 15 16 17 18 19	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay
14 15 16 17 18 19 20	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay. A. Obviously me.	14 15 16 17 18 19 20	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay objection, it's CPI's position that this recording
14 15 16 17 18 19 20 21	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay. A. Obviously me. Q. And was that your address that you provided?	14 15 16 17 18 19 20 21	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay objection, it's CPI's position that this recording would fall under the hearsay exception of 803.5,
14 15 16 17 18 19 20 21 22	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay. A. Obviously me. Q. And was that your address that you provided? A. Yes.	14 15 16 17 18 19 20 21 22	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay objection, it's CPI's position that this recording would fall under the hearsay exception of 803.5, recorded recollection. The witness has testified
14 15 16 17 18 19 20 21 22 23	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay. A. Obviously me. Q. And was that your address that you provided? A. Yes. Q. Okay. I'm going to play just another segment	14 15 16 17 18 19 20 21 22 23	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay objection, it's CPI's position that this recording would fall under the hearsay exception of 803.5, recorded recollection. The witness has testified that he has no present memory of the substance of
14 15 16 17 18 19 20 21 22	(Audio recording paused.) BY MR. HOBBS: Q. So I've just paused that at 11 seconds in. Mr. Kodack, did you were you able to hear that okay? A. I heard it fine. That's my voice. Q. Okay. A. Obviously me. Q. And was that your address that you provided? A. Yes.	14 15 16 17 18 19 20 21 22	the form of the question, the exhibit as an improper foundation. Also contains hearsay. And I object to the form of any questions that have been asked about it, and also move to strike the last response as nonresponsive to the question posed.  MR. HOBBS: Okay. As to the hearsay objection, it's CPI's position that this recording would fall under the hearsay exception of 803.5, recorded recollection. The witness has testified

8 (Pages 26 - 29)

Page 30 Page 32 through further questions, attempt to lay the 1 1 Q. Okay. And did you recognize this recording 2 foundation under 803.5, but it's first and foremost 2 as a call you made to CPI's customer service department? 3 CPI's position that it's admissible under 803.5. A. Yes, I must have because it's my voice. 4 In addition, it's CPI's position that this is 4 And on the -- the segment we just listened 5 5 not hearsay because the recording is not being to, you were reporting an interaction you had with a Vivint sales representative; is that fair? 6 offered to prove the truth of any matter asserted, 7 7 but rather that the words were said. A. To the best of my knowledge, yes. 8 MR. HERBERT: Right. And Mr. Hobbs -- I'm 8 Q. Okay. As you listened to that recording here 9 sorry, are you finished? 9 today, does that refresh your recollection at all in 10 MR. HOBBS: I am. 10 terms of what happened? 11 MR. HERBERT: Okay. And I don't want to go 11 MR. HERBERT: I've got to object, interpose 12 back and forth with you and waste Mr. Kodack's time, 12 an objection to the form of the question. I want to 13 but just a brief response. 13 get clear on the record whether you're asking the 14 14 And in addition, I would object to the witness, does this refresh his recollection of that 15 15 relevance of the exhibit and the line of questioning telephone call or does it refresh his recollection 16 16 since, to the extent that the document is of whatever events are purportedly described or --17 authenticated and does have a foundation and to the 17 or referenced in the call? 18 extent that your position on it is upheld, the 18 BY MR. HOBBS: 19 statements on the -- on the exhibit clearly indicate 19 Q. Well, let me ask both those questions, 20 20 Mr. Kodack. First off, listening to this recording, that the sales representative identified himself as 21 being from Vivint and, therefore, there cannot be 21 does that refresh your recollection as to making a phone 22 22 call to CPI to report this incident? any grounds for confusion. And therefore, this 23 23 exhibit would be irrelevant to the claims asserted MR. HERBERT: Same objection. 24 in this case which relate to alleged consumer 24 A. No, it does not refresh my memory of that. I 25 confusion. 25 do not remember that call. That's consistent with my Page 31 Page 33 BY MR. HOBBS: 1 own method of dealing with salesmen at the door. 2 2 BY MR. HOBBS: Q. Okay. So Mr. Kodack, subject to all those 3 objections and the standing objection I have granted to 3 Q. Okay. My follow-up question to that would Mr. Herbert, I'd like to go back and I'm going to play be, I understand you've testified it does not refresh 5 this segment of the recording we just listened to again, your recollection of making the call, but as you which is from 11 seconds through 55 seconds, and then listened to the recording that we've just listened to, I'd like to ask you a couple questions. If you could do you have any reason to dispute that that is you 8 just listen in, please. 8 making this report to CPI? 9 (Audio recording begins.) 9 A. No --10 10 CALLER: We just had a salesman at the door, MR. HERBERT: Same objection. 11 he says he's not a salesman, but from Vivint saying 11 A. No reason to -- no reason to object that that 12 that he is prescreening for a new entry panel 12 was -- that was my voice. 13 BY MR. HOBBS: because they're claiming that our cell phone system 13 14 here doesn't operate under all conditions and that 14 Q. Okay. Now --15 15 his is better. I just didn't know whether that's --A. -- my operation. 16 16 they say they work with you. I'm not aware of Q. The other question I wanted to ask in terms 17 anything of that nature and didn't get a preletter 17 of refreshing your recollection is, does listening to 18 from you guys or anybody. So I was just curious as 18 this recording refresh your recollection of actually 19 to what's going on. 19 having an interaction with this Vivint sales 20 (Audio recording paused.) 20 representative? 21 BY MR. HOBBS: 21 MR. HERBERT: Same objection. 22 Q. So again, I -- I paused that at 54 seconds. 22 A. No, it does not. I have no concept of who or 23 Mr. Kodack, subject to the objections already stated, 23 what he looked like or anything. 24 24 again, was -- did you recognize that voice as your own? BY MR. HOBBS: 25 25 A. Yes, indeed, I did. Q. And same follow-up question. As you listened

9 (Pages 30 - 33)

	Page 34		Page 36
1	to this recording, do you have any reason to dispute	1	recollection of why you were reaching out to CPI on this
2	that when you reported this to CPI, you were reporting	2	day?
3	what had recently happened to you?	3	MR. HERBERT: Object to form.
4	MR. HERBERT: Object to the form.	4	A. Repeat your question. I'm just
5	BY MR. HOBBS:	5	BY MR. HOBBS:
6	Q. You can answer.	6	Q. Do you have any independent recollection
7	A. Oh, I have no reason to doubt its veracity.	7	sitting here today as to why you were making this call
8	Q. Okay. I want to back up the recording and	8	to CPI?
9	just play I'm going to back it up to 45 or to	9	MR. HERBERT: Same objection.
10	40 seconds and play a 15-second segment and then ask you		A. It's consistent with my personality and my
11	another question.	11	follow-through on any of the sales, fly-by-night sales
12	(Audio recording begins.)	12	people who come around through the neighborhood. I
13	CALLER: better. I just didn't know	13	consistently ask them whether they have a city permit to
14	whether that's they say they work with you. I'm	14	be here. I ask them to produce that. If they don't, I
15	not aware of anything of that nature and didn't get	15	shut the door in their face.
16	a preletter from you guys or anybody. So I was just	16	BY MR. HOBBS:
17	curious as to what's going on.	17	Q. And in the segment that we were just
18	(Audio recording paused.)	18	listening to, you were asking CPI about these statements
19	BY MR. HOBBS:	19	that the Vivint representative had made to you; is that
20	Q. So Mr. Kodack, in that segment I played,	20	fair?
21	you're relaying to the CPI customer service	21	MR. HERBERT: Object to form.
22	representative that the Vivint representative had stated	22	A. Yes.
23	that they worked with CPI. Did you hear that?	23	BY MR. HOBBS:
24	MR. HERBERT: Object to form. Leading,	24	Q. Do you know why you were calling CPI to ask
25	mischaracterizes the testimony.	25	those questions?
	Page 35		Page 37
1	BY MR. HOBBS:	1	MR. HERBERT: Object to form.
2	Q. You can answer subject to those objections.	2	A. This gentleman was suggesting I change
3	A. Repeat your question. I just want to make	3	change companies from a company I had worked with for
4	sure I'm answering the right	4	many, many years, and that he was also representing CPI,
5	Q. Sure. On the segment that we listened to,	5	and it didn't make sense. So I was calling to ask that
6	you were reporting to CPI that this Vivint sales	6	it can they help me make sense out of it. And
7	representative had indicated to you that Vivint works	7	obviously, years later, here they are.
8	with CPI. Did you hear that?	8	BY MR. HOBBS:
9	A. Yes.	9	Q. I'm going to play another minute-long segment
10	MR. HERBERT: Object to form.	10	of this. For the record, it's going to start at
11	BY MR. HOBBS:	11	54 seconds. I'm going to play it for about an
12	Q. As you listened to that specific portion, do	12	additional minute and then, Mr. Kodack, I'm going to ask
13	you have any reason to dispute here today that that is,	13	you a couple additional questions subject to the
14	in fact, what the Vivint representative stated to you?	14	standing objection.
15	MR. HERBERT: Object to form.	15	(Audio recording begins.)
16	A. I can't I cannot dispute that. That is	16	CPI REPRESENTATIVE: Okay. Verify your
17	that is real in my impression.	17	password for me, sir.
18	BY MR. HOBBS:	18	CALLER: a moment.
19	Q. Okay. And it sounded like you were calling	19	CPI REPRESENTATIVE: Okay. And he said he
20	CPI to inquire about this visit. Is is that a fair	20	was from?
21	characterization of what we've listened to so far?	21	CALLER: Vivint?
22	MR. HERBERT: Object to form.	22	CALLED Wint AVINE CALLED
23	A. Yes.	23	CALLER: Vivint. V-I-V-I-N-T, which is a
24	BY MR. HOBBS:	24	competitor.
25	Q. Do you, again, have any independent	25	CPI REPRESENTATIVE: Oh.

10 (Pages 34 - 37)

	D 20		P 40
1	Page 38 CALLER: And the you know	1	Page 40 dialogue you had with the customer service agent?
2	CALLER. And the you know CPI REPRESENTATIVE: Vivint.	2	MR. HERBERT: And I'm sorry, Mr. Kodack. I
3	CALLER: a competitor to you guys.	3	-
4	CALLER a compensor to you guys.  CPI REPRESENTATIVE: Vivint, that's what it		need to interpose an objection that the question
		4	grossly mischaracterizes even the leading hearsay contained in the exhibit.
5	is. That's I was trying to see who it was.	5	
6	Yeah, no, he was not there with us at all.  CALLER: Yeah.	6	BY MR. HOBBS:
7		7	Q. Okay. I I don't want to misrepresent
8	CPI REPRESENTATIVE: What they do is, they	8	anything, Mr. Kodack. So I'm going to just back up the
9	try to get you to sign with to, like, get	9	recording and play it one more time and then ask you a
10	something put in and then you end up signing their	10	fresh question. But I'm going to back it up to
11	contract, and then you're locked in.	11	55 seconds and play that that minute-long segment
12	CALLER: Okay. First question I asked him	12	again.
13	is, did he have a city permit to solicit like that.	13	(Audio recording begins.)
14	And I didn't know, and he never answered the	14 CPI REPRESENTATIVE: Okay. Verify y	
15	question. And he says he wasn't selling anything,	15	password for me, sir.
16	SO. (A. 1)	16	CALLER: a moment.
17	(Audio recording paused.)	17	CPI REPRESENTATIVE: Okay. And he said he
18	BY MR. HOBBS:	18	was from?
19	Q. So I paused it, Mr. Kodack, at 1 minute and	19	CALLER: Vivint?
20	55 seconds. Were you able to hear that segment?	20	CALLED Will AND TO THE PROPERTY OF THE PROPERT
21	MR. HERBERT: Let me I'm sorry. I'm going	21	CALLER: Vivint. V-I-V-I-N-T, which is a
22	to interpose an objection and in particular move to	22	competitor.
23	strike the question and that portion of the of	23	CALLED L. (1)
24	the exhibit that's containing hearsay.	24	CALLER: In the you know
25	BY MR. HOBBS:	25	CPI REPRESENTATIVE: Vivint.
,	Page 39	1	Page 41
1	Q. Mr. Kodack, were you able to hear that portion?	1	CALLER: a competitor of you guys.
$\begin{vmatrix} 2 \\ 3 \end{vmatrix}$	A. Yes, I was.	$\begin{vmatrix} 2 \\ 3 \end{vmatrix}$	CPI REPRESENTATIVE: Vivint, that's what it is. That's I was trying to see who it was.
		4	Yeah, no, he was not there with us at all.
5			reall, no, he was not there with us at all.
	A It was consistent with what I just said to		
- 6	A. It was consistent with what I just said to	5	CALLER: Yeah.
6	you	5 6	CALLER: Yeah. CPI REPRESENTATIVE: What they do is, they
7	you Q. Okay.	5 6 7	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get
7 8	you Q. Okay. A a minute ago, not remembering this.	5 6 7 8	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their
7 8 9	you Q. Okay. A a minute ago, not remembering this. Q. And	5 6 7 8 9	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.
7 8 9 10	you Q. Okay. A a minute ago, not remembering this. Q. And A. So	5 6 7 8 9 10	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him
7 8 9 10 11	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the	5 6 7 8 9 10 11	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.
7 8 9 10 11 12	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking	5 6 7 8 9 10 11 12	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the
7 8 9 10 11 12 13	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit?	5 6 7 8 9 10 11 12 13	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.
7 8 9 10 11 12 13 14	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit?  MR. HERBERT: Same objection.	5 6 7 8 9 10 11 12 13 14	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)
7 8 9 10 11 12 13 14 15	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit?  MR. HERBERT: Same objection. A. Yes. Yes.	5 6 7 8 9 10 11 12 13 14 15	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:
7 8 9 10 11 12 13 14 15 16	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS:	5 6 7 8 9 10 11 12 13 14 15 16	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the
7 8 9 10 11 12 13 14 15 16 17	you Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where	5 6 7 8 9 10 11 12 13 14 15 16	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when
7 8 9 10 11 12 13 14 15 16 17 18	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of	5 6 7 8 9 10 11 12 13 14 15 16 17	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you
7 8 9 10 11 12 13 14 15 16 17 18	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI?	5 6 7 8 9 10 11 12 13 14 15 16 17 18	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?
7 8 9 10 11 12 13 14 15 16 17 18 19 20	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI? MR. HERBERT: Object to form. I'm sorry, go	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?  MR. HERBERT: Same objection.
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI? MR. HERBERT: Object to form. I'm sorry, go ahead, Eric. I didn't know I thought you were	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?  MR. HERBERT: Same objection.  A. Yes, I heard that.
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI? MR. HERBERT: Object to form. I'm sorry, go ahead, Eric. I didn't know I thought you were finished.	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?  MR. HERBERT: Same objection.  A. Yes, I heard that.  BY MR. HOBBS:
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI? MR. HERBERT: Object to form. I'm sorry, go ahead, Eric. I didn't know I thought you were finished. BY MR. HOBBS:	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?  MR. HERBERT: Same objection.  A. Yes, I heard that.  BY MR. HOBBS:  Q. And do you know why you were asking CPI's
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Q. Okay. A a minute ago, not remembering this. Q. And A. So Q by "consistent," are you referencing the fact of you mentioning on the call that you were asking about a permit? MR. HERBERT: Same objection. A. Yes. Yes. BY MR. HOBBS: Q. Did you hear the portion of the call where you're saying, I thought they were a competitor of yours, but he was saying that they work with CPI? MR. HERBERT: Object to form. I'm sorry, go ahead, Eric. I didn't know I thought you were finished.	5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	CALLER: Yeah.  CPI REPRESENTATIVE: What they do is, they try to get you to sign with to, like, get something put in and then you end up signing their contract, and then you're locked in.  CALLER: Okay. First question I asked him is, did he have a city permit to solicit like that.  And I didn't know, and he never answered the question.  (Audio recording paused.)  BY MR. HOBBS:  Q. So I've paused it at 1:51. Mr. Kodack, the portion I wanted to ask you about is, did you hear when you were indicating to the CPI representative that you were questioning whether Vivint was a competitor of CPI?  MR. HERBERT: Same objection.  A. Yes, I heard that.  BY MR. HOBBS:

11 (Pages 38 - 41)

	Page 42		Page 44
1	A. The sales representative made suggestions	1	CALLER: Okay.
2	that they were affiliated with or working with CPI.	2	CPI REPRESENTATIVE: But our employees
3	BY MR. HOBBS:	3	always they normally have a CPI shirt on and come
4	Q. What I'm going to do now is, I'm going to	4	up in a CPI vehicle.
5	play the remainder of the recording from 1:51 through	5	CALLER: And he didn't.
6	5 minutes and 43 seconds. And Mr. Kodack, I apologize.	6	CPI REPRESENTATIVE: Yeah, but they always
7	It's going to be a lengthy segment here, but I want to	7	have a badge on them.
8	ask you a couple questions after we do that.	8	CALLER: Yeah. Yeah.
9	(Audio recording begins.)	9	CPI REPRESENTATIVE: Everybody.
10	CALLER: And he says he wasn't selling	10	CALLER: And and the gentleman who came to
11	anything, so. Somebody else will come around	11	the house identified himself and came in to do the
12	selling something, he said. So I I just brushed	work and did so beautifully.	
13	him off, but I didn't know whether you were aware in	13	CPI REPRESENTATIVE: Yeah. We definitely
14	this neighborhood this is what's going on.	14 I'll go ahead and escalate. Like I said, we reall	
15	CPI REPRESENTATIVE: We I don't know if	15	appreciate you letting us know.
16	the other reps. I'm going to escalate up to our	16	CALLER: Yes.
17	management team, letting them know that there's	17	CPI REPRESENTATIVE: And I'm going to send -
18	that he's going around portraying he's working with	18	CALLER: I just don't like that sort of
19	us, because they can't do that. I mean, that's	19	stuff.
20	illegal	20	CPI REPRESENTATIVE: No, that's just
21	CALLER: Yeah.	21	CALLER: I don't like that sort of stuff
22	CPI REPRESENTATIVE: misrepresentation	22	when
23	and	23	CPI REPRESENTATIVE: That's
24	CALLER: Yeah, by all means. That's the	24	CALLER: when
25	reason why I called you guys to say, hey.	25	CPI REPRESENTATIVE: That's low
	Page 43		Page 45
1	CPI REPRESENTATIVE: Yeah.	1	CALLER: Yeah.
2	CALLER: We've been with you a week or three.	2	CPI REPRESENTATIVE: to do that.
3	CPI REPRESENTATIVE: Yeah.	3	CALLER: That's low. And, yeah, I'm very
4	CALLER: Like you're	4	pleased with what CPI has offered me over the years.
5	CPI REPRESENTATIVE: And	5	And it's you know, it works. Your sign works.
6	CALLER: As soon as they put in the system in	6	CPI REPRESENTATIVE: Oh, thank you. We
7	this house, we switched over to you guys. I've been	7	appreciate it, sir. And thank you for calling us
8	with you for all along, and we have upgraded once to	8	and making us aware.
9	the cell phone technology, and that's all we've ever	9	CALLER: Okay. Thank you. And will you
10	done with it. We just had a service this last week,	10	communicate with me in some way and let me know
		11	what's happened?
11	and he came out and repaired a door switch.		
11 12	and he came out and repaired a door switch.  CPI REPRESENTATIVE: Okay. I'm going to	12	CPI REPRESENTATIVE: Our management team will
1			
12	CPI REPRESENTATIVE: Okay. I'm going to	12	CPI REPRESENTATIVE: Our management team will
12 13	CPI REPRESENTATIVE: Okay. I'm going to wait one second.	12 13	CPI REPRESENTATIVE: Our management team will probably reach out to you.
12 13 14	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send	12 13 14	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.
12 13 14 15	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on	12 13 14 15	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm
12 13 14 15 16	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling	12 13 14 15 16	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and
12 13 14 15 16 17	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody	12 13 14 15 16 17	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell
12 13 14 15 16 17 18	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody comes to your home from CPI Security, no matter if	12 13 14 15 16 17 18	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell them.
12 13 14 15 16 17 18 19	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody comes to your home from CPI Security, no matter if it's a sales rep like you said working the	12 13 14 15 16 17 18 19	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell them.  CALLER: All right. Thank you. I just
12 13 14 15 16 17 18 19 20	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody comes to your home from CPI Security, no matter if it's a sales rep like you said working the neighborhood, they will always have a CPI badge on	12 13 14 15 16 17 18 19 20	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell them.  CALLER: All right. Thank you. I just you know, it just completes the circle.
12 13 14 15 16 17 18 19 20 21	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody comes to your home from CPI Security, no matter if it's a sales rep like you said working the neighborhood, they will always have a CPI badge on with an employee number on it. You ask to see that	12 13 14 15 16 17 18 19 20 21	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell them.  CALLER: All right. Thank you. I just you know, it just completes the circle.  CPI REPRESENTATIVE: Okay.
12 13 14 15 16 17 18 19 20 21 22	CPI REPRESENTATIVE: Okay. I'm going to wait one second.  All right. I'm going to go ahead and send this off to my management team so they can get on top of this. We definitely appreciate you calling us. We want to let you know that anytime somebody comes to your home from CPI Security, no matter if it's a sales rep like you said working the neighborhood, they will always have a CPI badge on with an employee number on it. You ask to see that badge, and you can always verify. If you go to	12 13 14 15 16 17 18 19 20 21 22	CPI REPRESENTATIVE: Our management team will probably reach out to you.  CALLER: Okay.  CPI REPRESENTATIVE: I'm like I said, I'm going to send them on now and let them know, and then they will probably reach out. I will tell them.  CALLER: All right. Thank you. I just you know, it just completes the circle.  CPI REPRESENTATIVE: Okay.  CALLER: Thank you. You have a good

Veritext Legal Solutions 973-410-4098

12 (Pages 42 - 45)

	Page 46		Page 48
1	(Audio recording end.)	1	(Whereupon, the following question was read:
2	BY MR. HOBBS:	2	I appreciate that, but my follow-up question
3	Q. So Mr. Kodack, were you able to hear the	3	would be, then, as you listened to what I played, do
4	remainder of that recording as I played it?	4	you have any reason to doubt what you relayed to CPI
5	MR. HERBERT: Mr. Kodack, I'm sorry, I'm	5	on this call is, in fact, what happened to you when
6	going to interpose an objection. Again, repeat my	6	you interacted with this representative from
7	prior objection and move to strike the use of that	7	Vivint?)
8	clip, that sound clip as leading and misleading,	8	MR. HERBERT: Same objection.
9	containing hearsay and improper foundation, and	9	A. I have no reason to doubt the veracity of
10	object to the form of any questions related to it.	10	that recording.
11	BY MR. HOBBS:	11	BY MR. HOBBS:
12	Q. Mr. Kodack, I'll reask the question subject	12	Q. On the segment that we listened to, you
13	to those objections. Were you able to hear the	13	stated that you had been very pleased with CPI. Do you
14	remainder of that recording as I played it?	14	remember hearing that as I played it?
15	A. Yes, I was.	15	A. Yes.
16	Q. Okay. Do you mind just getting a little bit	16	MR. HERBERT: Same objection.
17	closer to the microphone	17	BY MR. HOBBS:
18	A. Okay.	18	Q. And were you interested at this time in
19	Q on your computer? Very good.	19	making a switch in your alarm services provider?
20	A. Yes, I did.	20	A. No, I was not interested in switching.
21	Q. I'm going to ask the same question I I	21	Q. Did the fact of the Vivint sales
22	asked a few minutes ago. Does listening to the	22	representative stating he that Vivint worked with
23	remainder of this recording, does that refresh your	23	CPI, did that cause you to question whether you needed
24	memory sitting here today as to the call that you made	24	to make a change to your alarm system?
25	to CPI?	25	MR. HERBERT: Object to form. The witness
	Page 47		Page 49
1	MR HERBERT: Same objections	- 1	
_	MR. HERBERT: Same objections.	1	has already testified he doesn't remember.
2	A. It is consistent with my demeanor and the	2	A. No, it would not be I would not have
3	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I	2 3	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make
3 4	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.	2 3 4	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.
3 4 5	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call. BY MR. HOBBS:	2 3 4 5	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:
3 4 5 6	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.	2 3 4 5 6	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you
3 4 5 6 7	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few	2 3 4 5 6 7	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?
3 4 5 6 7 8	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the	2 3 4 5 6 7 8	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.
3 4 5 6 7 8 9	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same	2 3 4 5 6 7 8 9	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.
3 4 5 6 7 8 9 10	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.	2 3 4 5 6 7 8 9	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:
3 4 5 6 7 8 9 10	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question	2 3 4 5 6 7 8 9 10	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,
3 4 5 6 7 8 9 10 11 12	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you	2 3 4 5 6 7 8 9 10 11 12	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified
3 4 5 6 7 8 9 10 11 12 13	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this	2 3 4 5 6 7 8 9 10 11 12 13	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general
3 4 5 6 7 8 9 10 11 12 13 14	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you	2 3 4 5 6 7 8 9 10 11 12 13	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?
3 4 5 6 7 8 9 10 11 12 13 14	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?	2 3 4 5 6 7 8 9 10 11 12 13 14	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and
3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call.
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.  Q. You can answer.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically recall making this phone call to CPI. I I just have
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.  Q. You can answer.  MR. HOBBS: Could I have the court reporter	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically recall making this phone call to CPI. I I just have to ask. Do you recall contacting any other party,
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call. BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.  Q. You can answer.  MR. HOBBS: Could I have the court reporter please read the question back, subject to the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically recall making this phone call to CPI. I I just have to ask. Do you recall contacting any other party, whether it be Vivint or a third party, about this
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call.  BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.  Q. You can answer.  MR. HOBBS: Could I have the court reporter please read the question back, subject to the objection?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically recall making this phone call to CPI. I I just have to ask. Do you recall contacting any other party, whether it be Vivint or a third party, about this interaction?
3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. It is consistent with my demeanor and the kinds of inserts I put in as we went through it. I don't specifically remember this call. BY MR. HOBBS:  Q. Okay.  A. I've done this with Duke Power and a few others from time to time when salesmen hit the neighborhood, and I very consistently ask them the same kinds of questions.  Q. I appreciate that, but my follow-up question would be, then, as you listened to what I played, do you have any reason to doubt what you relayed to CPI on this call is, in fact, what happened to you when you interacted with this representative from Vivint?  MR. HERBERT: Same objection. And also object that the question has been asked and answered a couple times now.  A. Repeat your question.  Q. You can answer.  MR. HOBBS: Could I have the court reporter please read the question back, subject to the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. No, it would not be I would not have considered it. And to that extent, I called CPI to make sure that they hadn't sold out to somebody.  BY MR. HOBBS:  Q. And I assume you were calling CPI because you didn't know the answer to that question?  MR. HERBERT: Object to form.  A. Correct.  BY MR. HOBBS:  Q. I I know memory can be a tough thing,  Mr. Kodack, but let me generally ask. You've testified that you're in your early 70s. Do you have any general memory issues?  A. No, I do not. I've stayed pretty clear, and even kind of pre-knew what the recording was going to do even though I didn't have specific memory of that call. I'm pretty consistent.  Q. Now, I I know you don't specifically recall making this phone call to CPI. I I just have to ask. Do you recall contacting any other party, whether it be Vivint or a third party, about this

13 (Pages 46 - 49)

Page 52 1 Nothing changed on my CPI. It's there. It's there now. 1 Q. All right. And you've paid your monthly 2 Q. And let me ask. I know you've testified as 2 payment to them every month during that time period, 3 to your memory, but if I represented to you that CPI's 3 right? records show that this call was received on July 14th of 4 A. Yes, indeed. 5 2018, does that refresh your recollection as to when you So nothing that you testified about today at had an interaction with the Vivint sales representative? all persuaded you to do business with Vivint, right? 7 7 MR. HERBERT: Object to form. Same objection Correct. 8 8 as prior objection, standing objection. Q. And nothing that you testified about today 9 A. I don't -- I don't specifically recall the 9 changed your opinion of CPI; is that a fair statement? 10 particular date as being noteworthy. Obviously, I -- it 10 A. Yes, that is a fair statement. 11 was consistent with a salesman at my door. Even the 11 Q. You didn't discontinue your contract with CPI 12 timestamp on it would probably tell you the time of day, 12 as a result of anything you testified about today, 13 because knowing my consistency, I would have called CPI 13 right? 14 immediately and said, is this for real? No, I did not. 14 A. 15 BY MR. HOBBS: 15 Q. Yeah, and in fact, at some point over the 16 Q. Understood. And that's why I -- I just want 16 lifespan of your agreement with CPI, you agreed to have 17 to ask a slightly different question, is if CPI's 17 them upgrade your system at least once, and I think you 18 records reflect that they received this call from you on 18 said twice; is that right? A. Yes, indeed. Two separate instances going to 19 July 14th of 2018, would you have any reason sitting 19 here today to dispute that? 20 the cell phone connection, which I thought was a great 21 MR. HERBERT: Same objection. 21 deal safer than the landline, and B, going to upgrade 22 A. I would not. the cell phone when that was -- when that version of 22 23 MR. HOBBS: Okay. Mr. Kodack, those are the 23 cell phone was retired. 24 only questions I have for now. Just as a 24 Q. Right. And one of those upgrades occurred, I believe you said it was in February of 2020; is that 25 housekeeping matter, I have played the audio 25 Page 53 1 recording Bates labeled as CPI 54 and designated it right? 1 2 2 as Exhibit 3. I am going to mark it as Exhibit 3 A. Yes, indeed. 3 3 and place it in our marked exhibit folder now. And Q. So I want to ask you some additional 4 with that, Mr. Kodack, Mr. Herbert is going to have questions about what you may or may not recall about 5 an opportunity to ask you some questions on behalf 5 anything you testified about earlier today. From --6 from your testimony, it sounds to me that as you sit 7 7 (Whereupon, Exhibit 3 was marked for here today and testify under oath, you cannot 8 specifically recall any conversation you might have had identification.) 9 9 or might not have had with a sales representative MR. HERBERT: Thank you, Mr. Hobbs. 10 **EXAMINATION** 10 identifying himself as being from Vivint; is that a fair 11 BY MR. HERBERT: 11 statement? 12 Q. Good afternoon, Mr. Kodack. 12 A. That is a fair statement that I don't have 13 any direct recall of that. Good afternoon. 13 14 Q. My name is Greg Herbert and, as I mentioned 14 Q. Okay. earlier, I am one of the attorneys representing Vivint 15 15 Or spontaneous recall of that. in this lawsuit that CPI has brought. First question I 16 Q. So you -- you couldn't testify as to, if you 17 want to ask you is, just so we're clear, you and your 17 did have such an interaction with a Vivint sales rep, family who live with you, none of you have ever spent \$1 18 you couldn't testify as to what he looked like, how tall 19 with Vivint at any point in your life that you're aware 19 he was, what color hair he had, things like that, right? 20 of, right? 20 A. Yeah, I have no recall of any description. I 21 21 might have immediately after that, but not just -- it 22 O. Okay. And you continue your service with 22 was a non-descript salesman to me. CPI; you've continuously been a customer of CPI since 23 Q. Okay. And you don't recall whether or not

14 (Pages 50 - 53)

that person, if you did have such an interaction, was

wearing a hat or a name tag or a shirt that identified

24

25

January of 2003, correct?

A. Correct.

24

25

Page 54 Page 56 1 court, Mr. Kodack, can you tell me from your independent

- A. No, I do not recall that at all. recollection anything that this sales representative
- Q. Okay. And I assume the same would be true 3 might have said to you on that day?
- for whether or not that person had a -- had a car with 4 A. No.
- 5 a -- with a logo or a company magnet or label on it?
- 6 A. No, I -- I do not have that information in my 6 that Vivint and CPI are two companies that compete 7 7 store now.
  - 8 Q. And I also assume it's true that you can't
- 9 recall how long a span of time passed from any 9
- 10 interaction that you might have had and the phone call 10 BY MR. HERBERT:
- 11 that you testified about when Mr. Hobbs was -- was 11
- 12 questioning you; is that a fair statement?

himself with any particular company?

- 13 A. My consistent pattern is to follow up
- 14 immediately, but other than that, no. No specific. I
- 15 can't say so many minutes and so many seconds after he
- left. But my tendency is, that's a little strange,
- 17 dear. I'm going to follow up on it.
- 18 Q. All right. So that's your -- that's your
- 19 normal course and conduct --
- 20 Yeah.
- 21 Q. -- but as you sit here today testifying under
- oath, you cannot say that definitely you called the same
- 23 day or the next day or -- or what the span of time was,
- 24 right?

1

2

3

8

25 A. No, I don't -- and we -- I wasn't given a

- 5 And it sounds like you clearly understand
- against each other. Is that a fair statement?
- A. Or with --
- MR. HOBBS: Object to form.
- - Q. I'm sorry. I couldn't hear your answer,
- 12 Mr. Kodack.
- 13 A. With each other rather than against each 14 other.
- 15 Q. Good -- good point. Good point. You must 16 have been an English major or taken some --
- 17 A. No, no, I'm just consistent on English
- 18 language. Just my own personal bug. I've corrected too
- 19 many papers and research documents and stuff like that
- for -- for language. And I -- I call people on it. 20
- 21 Q. Well, I'm happy to be called out. I was an
- 22 English major myself, and I -- I have to resist the
- 23 temptation to do that with folks because I like to do
- 24 that, and there's a lot of -- lot of bad grammar and
- 25 usage out there today, so no problem. Feel free to

Page 55

- timestamp on when that call came in. I'm sure at some
- 2 point in time it was timestamped, the particular call
- 3 that was recorded.
- 4 Q. Okay. So in terms of, you know, the -- the
- 5 possible interaction with the sales rep, as you sit here
- today, you cannot testify under oath about any
- particular statement that that sales representative made
- because you don't remember any interaction; is that a
- 9 fair statement?
- 10 A. Yes, but it is consistent with the way I
- question all salesmen at my door. So the consistency is 11
- 12 there, but the specific memory of this particular
- salesman in this particular incident is not recognized. 13
  - Q. Understood, understood. So to put it in a
- 15 simpler way, if I were to ask you, Mr. -- Mr. Kodack,
- 16 can you testify under oath, can you tell me something
- that this Vivint sales rep said to you in this 17
- interaction that -- that might have happened, could you 18
- 19 answer that question?
- 20 A. No.

14

- 21 Q. Let me rephrase that -- that was a "no"?
- 22 A. Yeah. I was sitting here trying to figure
- 23 out what -- how I -- how I answer that, yeah.
- 24 Q. That was not a well-phrased question. I ask
  - you, recognizing that you're testifying as if you're in

- correct me if I ever --
- 2 A. Oh, no. No, I just wanted to be -- did you
- 3 mean what I was saying rather than what you were saying.
  - Q. 100 percent. I wanted to make sure you --
- 5 you understand my meaning. So thank you.
- 6 I'm just going to look through my notes. I
- don't think I might have any questions. Just give me
- 8 one minute, and I will see if we can wrap this up.
  - Let me ask you one -- one last set of
- 10 questions. And that is, did you happen to hear about
- 11 some controversial comments that were made by CPI's CEO,
- 12 a gentleman by the name of Ken Gill, last summer
- 13 regarding the Black Lives Matter movement?
- 14 No, I have not heard. I didn't even know who
- Ken Gill was. Thank you for telling me. 15
- 16 Q. Okay. Let me ask you. Did you happen to
- 17 hear anything in the news about some North Carolina
- 18 sports teams or other businesses terminating the
- 19 relationship with CPI because of this controversy?
- 20 A. No

9

- 21 Q. Okay. Are you -- are you a football or
- 22 basketball fan at all?
- 23 No, not much of one. I'm not particularly a
- 24 sports nut.

25

Q. You may be the only Duke graduate who is not

15 (Pages 54 - 57)

Page 57

	Dec. 50		Dec. (1)
1	Page 58 a basketball fan that I've ever met, so.	1	Page 60 questions I have for you today.
2	A. Oh, well, hey, it's talk about science,	2	MR. HERBERT: All right. Mr. Kodack, I just
3	yes, I'll be perfectly willing to cheer your team on,	3	want to clarify something that you just said.
4	but not	4	EXAMINATION
5	MR. HERBERT: I got it. All right. I don't	5	BY MR. HERBERT:
6	believe I have any further questions. And I'll tell	6	Q. You were testifying about some things you
7	you that if Mr. Hobbs he might ask you a couple	7	heard in a phone call, right, not about any independent
8	follow-ups. It's possible I might have a follow-up	8	recollection of an actual conversation but
9	or two after that. Okay. So I just wanted to give	9	A. That's right.
10	you a fair warning.	10	Q somebody okay.
11	THE WITNESS: Yeah, thank you.	11	A. And and my own general consistency with
12	MR. HERBERT: Thank you.	12	the timing of a phone call to a company concerning a
13	MR. HOBBS: Mr. Kodack, I have just a couple	13	representation from that company of that company.
14	very brief questions.	14	And I wanted to make sure that, am I still with you
15	EXAMINATION	15	guys?
16	BY MR. HOBBS:	16	Q. I understand. And you you recall that
17	Q. Mr. Herbert asked you about your independent	17	A. Not specifically this one, but it is my
18	recollection and memory sitting here today, and that's a	18	consistent pattern.
19	topic we've both asked some questions about. In	19	MR. HERBERT: Okay. All right. I don't have
20	follow-up to that, would you agree that the phone call	20	any further questions. Thank you very much,
21	we have listened to that you made to CPI would have been		Mr. Kodack.
22	closer in time to the interaction you had with this	22	THE WITNESS: Thank you.
23	Vivint representative than now?	23	MR. HOBBS: Let's go ahead and go off the
24	MR. HERBERT: Object to form.	24	record.
25	A. Yes.	25	THE VIDEOGRAPHER: The time is 2:27 p.m.
			<u> </u>
1	Page 59 BY MR. HOBBS:	1	Page 61 We're off the record.
2	Q. Would your memory have been fresher at that	2	(DEPOSITION CONCLUDED AT 2:27 P.M.)
3	time of that of the incident or of the interaction	3	(SIGNATURE RESERVED)
4	you had with the Vivint representative?	4	(SIGNATURE RESERVED)
5	MR. HERBERT: Object to form.	5	
6	A. I'm sure I'm sure it would have. My	6	
7	tendency is, is to follow up on those things, to consult	7	
8	with my partner and then to make the phone call	8	
9	immediately. Because it's what's confronting me right	9	
10	then, and if you can clear it up, let's clear it up.	10	
11	The it sounded a little funny and a little fishy, and	11	
12	I didn't I wanted to reaffirm our relationship with	12	
13	CPI.	13	
14	BY MR. HOBBS:	14	
15	Q. And what sounded funny or fishy?	15	
16	MR. HERBERT: Object to form.	16	
17	A. Just that he said that	17	
18	(Phone ringing.)	18	
19	A. Just a second.	19	
20	A. Just a second.  What sounded a little bit fishy was his	20	
		20	
21	saying that he worked or with CPI. I don't recall	21 22	
22		1 22	
22	whether he was identified as a Vivint employee, but that		
23	he worked with CPI as well didn't quite gel.	23	

16 (Pages 58 - 61)

	Page 62		Page 64
1	STATE OF NORTH CAROLINA	1	Lawrence Kodack
2	COUNTY OF FORSYTH:	2	Lawrencekodack@gmail.com
3		3	August 31, 2021
4	REPORTER'S CERTIFICATE	4	RE: CPI Security Systems, Inc, v. Vivint Smart Home, Inc.
5		5	8/25/2021, Lawrence Kodack (#4771270)
6	I, LAUREN McINTEE, RPR, CRR, a Notary Public	6	The above-referenced transcript is available for
7	in and for the State of North Carolina, located in	7	review.
8	Forsyth County, North Carolina, do hereby certify that	8	Within the applicable timeframe, the witness should
9	there appeared remotely on Wednesday, the 25th day of	9	read the testimony to verify its accuracy. If there are
10	August, 2021, the person hereinbefore named located in	10	any changes, the witness should note those with the
11	Durham County, North Carolina, who was by me duly sworn	11	reason, on the attached Errata Sheet.
12	to testify to the truth and nothing but the truth of his	12	The witness should sign the Acknowledgment of
13	knowledge concerning the matters in controversy in this	13	Deponent and Errata and return to the deposing attorney.
14	cause; that the witness was thereupon examined under	14	Copies should be sent to all counsel, and to Veritext at
15	oath, the examination reduced to typewriting under my	15	erratas-cs@veritext.com
16	direction, and the deposition is a true record of the	16	Determinant 111 20 1 C
17	testimony given by the witness.	17	Return completed errata within 30 days from
18	I further certify that I am neither attorney	18	receipt of testimony.  If the witness fails to do so within the time
19 20	or counsel for, nor related to or employed by, any attorney or counsel employed by the parties hereto or		allotted, the transcript may be used as if signed.
21	financially interested in the action.	21	anotted, the transcript may be used as it signed.
22	I signed this notarial certificate on 31st	22	Yours,
23	day of August, 2021, according to the emergency video	23	Veritext Legal Solutions
24	notarization requirements contained in G.S. 10B-25.	24	
25	IN WITNESS WHEREOF, I have hereto set my	25	
	Page 63		Page 65
1	hand, this the 31st day of August, 2021.	1	CPI Security Systems, Inc, v. Vivint Smart Home, Inc.
2		2	Lawrence Kodack (#4771270)
3	0 ( 1 0 0 1 1	3	ERRATA SHEET
4	Lawren M. M. Guter	4	PAGELINECHANGE
_	LAUREN McINTEE, RPR, CRR Notary Public	5	
5	Notary Number: 201616600044	6	REASON
6 7		· '	PAGELINECHANGE
8			
9			REASON
10			PAGELINECHANGE
11			DEAGON
12			PAGELINECHANGE
13			PAGELINECHANGE
14			REASON
15			PAGELINECHANGE
16			
17 18			REASON
19			PAGELINECHANGE
20			
21			REASON
22		22	
23			
24		24	Lawrence Kodack Date
25		25	

17 (Pages 62 - 65)

973-410-4098

	Page 66	
١.		
	CPI Security Systems, Inc, v. Vivint Smart Home, Inc.	
1	Lawrence Kodack (#4771270)	
3	ACKNOWLEDGEMENT OF DEPONENT	
4	I, Lawrence Kodack, do hereby declare that I	
5	have read the foregoing transcript, I have made any	
6	corrections, additions, or changes I deemed necessary as	
7	noted above to be appended hereto, and that the same is	
8	a true, correct and complete transcript of the testimony	
9		
10		
11		
	Lawrence Kodack Date	
13		
	*If notary is required	
14	SUBSCRIBED AND SWORN TO BEFORE ME THIS	
15	, DAY OF, 20	
16		
17		
18		
19	NOTARY PUBLIC	
20		
21		
22		
23		
24		
25		

18 (Page 66)

[& - andree] Page 1

Г	I	I	T
&	<b>2019</b> 9:25	<b>5/8/2010</b> 17:11	actual 60:8
<b>&amp;</b> 2:3,13	<b>2020</b> 18:16 52:25	<b>50s</b> 13:14	<b>added</b> 20:19
0	<b>2021</b> 1:18 2:25 4:6	<b>51</b> 3:2,10	<b>addition</b> 30:4,14
_	62:10,23 63:1	<b>54</b> 31:22 37:11	additional 37:12
<b>00504</b> 1:3	64:3	51:1	37:13 53:3
<b>054</b> 26:16	<b>21567</b> 63:4	<b>55</b> 28:13 31:6	additions 66:6
1	<b>25</b> 1:18 2:25 12:10	38:20 40:11	<b>address</b> 8:14,17,22
1 3:8 15:13,22	62:24	<b>58</b> 3:3	27:21
16:6,10 38:19	<b>25th</b> 4:6 62:9	6	addresses 8:24
51:18	<b>27713</b> 8:16	<b>60</b> 3:3	admissible 30:3
<b>10</b> 27:5	<b>285-5300</b> 2:5	<b>650</b> 2:9	affiliated 42:2
<b>100</b> 57:4	<b>2:27</b> 60:25 61:2		afternoon 4:13,23
<b>10b</b> 62:24	<b>2g</b> 18:24 19:1	7	45:23 51:12,13
<b>11</b> 27:16 31:6	3	<b>70</b> 9:25 13:16	<b>age</b> 9:25 13:16
<b>13</b> 2:13	<b>3</b> 3:10 18:19 26:12	<b>70s</b> 12:25 49:13	agent 40:1
<b>14th</b> 50:4,19		<b>72</b> 13:18	<b>ago</b> 16:24 24:16
<b>15</b> 3:8 14:4 34:10	51:2,2,7 <b>30</b> 64:17	8	39:8 46:22
<b>1660</b> 2:4	<b>302</b> 8:15 27:12	<b>8/25/2021</b> 64:5	agree 58:20
<b>16th</b> 16:21	<b>302</b> 8:13 27:12 <b>303</b> 2:5	<b>801</b> 2:14	agreed 52:16
<b>17</b> 3:9	<b>31</b> 64:3	<b>80202</b> 2:4	agreement 52:16
17th 2:4	31 64:3 31st 62:22 63:1	<b>803.5</b> 29:21 30:2	<b>ahead</b> 15:19 39:21
1:10 2:25 4:7	<b>322-2516</b> 2:14	<b>803.5.</b> 30:3	43:14 44:14 60:23
<b>1:51</b> 41:16 42:5		80s 12:25	aided 1:25
	<b>32801</b> 2:9	<b>84111</b> 2:14	<b>al</b> 4:5
2	<b>3:20</b> 1:3		<b>alarm</b> 14:9,13,14
<b>2</b> 3:9 17:1,2,6	<b>3g</b> 18:23 19:4	a	14:22 19:18,23
18:11,19,23 19:4	4	able 4:24 11:12	20:1,21 21:5,6,12
<b>20</b> 10:8 66:15	<b>4</b> 3:2 18:20 19:2,4	13:1 16:1,3 27:17	21:12 22:20 23:3
<b>2000</b> 18:14	<b>40</b> 34:10	28:14 38:20 39:1	25:11 48:19,24
<b>2003</b> 16:4,21,23,23	<b>407</b> 2:10	46:3,13	alleged 30:24
21:6 51:24	<b>40s</b> 13:14	accommodate 9:5	<b>allen</b> 9:15
<b>2004</b> 8:18 15:10	<b>420-1000</b> 2:10	accuracy 64:9	allotted 64:20
<b>2007</b> 12:4	<b>43</b> 26:17 42:6	acknowledgement	<b>allow</b> 6:10,11
<b>2009</b> 9:10 13:11	<b>45</b> 34:9	66:3	12:23
<b>201</b> 2:13	<b>450</b> 2:4,9	acknowledgment	allowing 5:23
<b>2010</b> 18:11	<b>4771270</b> 64:5 65:2	64:12	ambulance 20:8
<b>2016</b> 9:11	66:2	acquisition 1:8	<b>analogue</b> 17:19,20
201616600044	5	<b>action</b> 1:3 62:21	ancient 9:21
63:5	<b>5</b> 26:17 42:6	activated 14:16	<b>andree</b> 9:15 13:19
<b>2018</b> 23:7 24:12,12	<b>5</b> /6 17:8	20:2	13:23,24,24
24:15 25:3 26:1	S/U 1/.0		
50:5,19			

800-567-8658 973-410-4098

[animals - calling] Page 2

animals 13:5	asserted 30:6,23	background 19:14	<b>briefly</b> 9:1 29:12
anomalies 12:16	assist 10:9,18	bacon 2:3 4:11	brinks 14:15,16
answer 5:4 6:11	27:11	<b>bad</b> 6:15 56:24	broke 10:14
19:9,16 24:7 34:6	assume 49:6 54:3	badge 43:20,22	<b>brought</b> 9:3 51:16
35:2 47:20 49:7	54:8	44:7	<b>brushed</b> 42:12
55:19,23 56:11	attached 64:11	<b>basic</b> 20:19	bug 56:18
answered 38:14	attained 11:16,24	basket 10:1	<b>build</b> 9:4
41:12 47:17	attempt 6:21	basketball 57:22	<b>built</b> 8:18 9:8
answering 7:4	12:15 30:1	58:1	14:15
35:4	attention 22:20	<b>bates</b> 26:16 51:1	bushes 22:7
anybody 13:24	23:6	beautifully 44:12	business 52:6
28:9 31:18 34:16	attorney 6:17,23	beg 13:21	businesses 57:18
anytime 43:17	7:3 28:19 62:18	beginning 4:2	<b>button</b> 10:21
apologize 42:6	62:20 64:13	beginning 4.2 begins 27:9,25	bye 45:25,25
appearances 2:1	attorneys 5:12,14	31:9 34:12 37:15	
appeared 62:9	6:6,23 51:15	40:13 42:9	c
appeared 62.9 appended 66:7	audio 3:10 5:5	behalf 2:2,7,20	<b>c</b> 7:22,22 14:17
applicable 64:8	26:16,21 27:9,14	4:11,15,17 5:15,23	<b>call</b> 3:10 8:10,12
	27:25 28:11 29:25	51:5	15:18 18:19 20:10
applied 13:3	31:9,20 34:12,18	believe 52:25 58:6	21:21 25:17,20
apply 13:1	37:15 38:17 40:13	best 32:7	26:1 32:2,15,17,22
<b>appreciate</b> 5:21,23 19:15 43:16 44:15	41:14 42:9 46:1	better 9:25 19:16	32:25 33:5 36:7
45:7 47:11 48:2	50:25	24:19 28:6 31:15	39:12,17 46:24
		34:13	47:4,14 48:5
approached 23:8	august 1:18 2:25		49:17,20 50:4,18
approaching	4:6 62:10,23 63:1	biochemistry 11:20 12:4	54:10 55:1,2
22:12	64:3		56:20 58:20 59:8
<b>april</b> 9:11	authenticated	<b>biomed</b> 10:5 19:14	60:7,12
argue 23:24,25	30:17	bit 5:6 6:5 14:9	<b>called</b> 2:20 28:20
articulate 29:10	available 64:6	46:16 59:20	42:25 49:3 50:13
asheville 8:25	avenue 2:9	black 57:13	54:22 56:21
asked 7:2,4 15:20	aware 24:12,22	blank 26:7 board 18:17 19:7	caller 27:12 28:1
22:10 28:22 29:16	28:7 31:16 34:15		31:10 34:13 37:18
38:12 41:10 46:22	42:13 45:8 51:19	19:13	37:21,23 38:1,3,7
47:17 58:17,19	awkward 7:1	born 8:25	38:12 40:16,19,21
asking 5:15 13:12	b	<b>bothered</b> 22:17	40:24 41:1,5,10
32:13 36:18 39:12	<b>b</b> 52:21	<b>bottom</b> 9:17 16:15	42:10,21,24 43:2,4
41:23	<b>back</b> 10:17 11:19	17:6,8,9	43:6 44:1,5,8,10
asks 6:23	14:6 15:14 24:21	box 18:5	44:16,18,21,24
aspect 13:6	29:7 30:12 31:4	break 5:7	45:1,3,9,14,19,22
assembled 7:13	34:8,9 40:8,10	<b>brief</b> 30:13 58:14	<b>calling</b> 35:19
	47:22		36:24 37:5 43:16

45:7 49:6	<b>chase</b> 24:21	community 11:19	consistent 28:16
calls 20:10 25:10	cheer 58:3	companies 37:3	32:25 36:10 39:5
25:21	<b>children</b> 13:9,13	56:6	39:11 47:2 49:18
<b>calm</b> 21:16	choose 14:23	company 14:23	50:11 54:13 55:10
canada 9:1	choosing 14:22	22:21 23:3 25:6	56:17 60:18
capability 21:12	<b>circle</b> 45:20	37:3 43:25 54:1,5	consistently 36:13
car 21:22 54:4	<b>circuit</b> 19:7,13	60:12,13,13	47:9
cardiac 12:16	circumstances	compete 56:6	consult 59:7
cardiotonic 12:13	17:16	competitor 37:24	consumer 30:24
12:20	<b>city</b> 2:14 9:2 36:13	38:3 39:18 40:22	contact 24:11
career 10:6,11,12	38:13 41:11	41:1,19	contacting 49:21
10:14 11:20	civil 1:3	complete 66:8	contained 40:5
carolina 1:1,17	claiming 28:4	completed 64:17	62:24
2:24,24 8:15,19,25	31:13	completely 26:7	containing 38:24
27:13 57:17 62:1	<b>claims</b> 30:23	completes 45:20	46:9
62:7,8,11	clarify 60:3	<b>complex</b> 12:18,19	contains 29:15
<b>carry</b> 10:1	<b>clean</b> 6:12	component 19:12	<b>continue</b> 5:6 51:22
case 7:13,15 30:24	clear 24:25 32:13	<b>computer</b> 1:25 5:8	continued 11:20
cause 48:23 62:14	49:15 51:17 59:10	9:19,21 26:21	continuously
<b>cell</b> 17:21 18:6,6	59:10	46:19	51:23
18:17,18,20,25	clearly 30:19 56:5	concept 33:22	contract 3:8,9
28:4 31:13 43:9	<b>clip</b> 46:8,8	concerning 60:12	38:11 41:9 52:11
52:20,22,23	<b>close</b> 19:21	62:13	control 18:5
cellular 19:5	<b>closer</b> 46:17 58:22	concluded 61:2	controls 19:18
center 10:5	<b>clyde</b> 2:13 4:16	conditions 28:5	controversial
<b>ceo</b> 57:11	clydesnow.com	31:14	57:11
certificate 62:4,22	2:15	condolences 9:12	controversy 57:19
certified 2:22	college 11:19	conduct 54:19	62:13
<b>certify</b> 62:8,18	<b>color</b> 53:19	confronting 59:9	conversation 53:8
<b>change</b> 19:6 24:13	colorado 2:4	confusion 30:22	60:8
25:14 37:2,3	<b>come</b> 14:6 29:7	30:25	conversations
48:24 65:4,7,10,13	36:12 42:11 44:3	congratulations	25:13
65:16,19	comes 25:23 43:18	10:2	<b>copies</b> 64:14
<b>changed</b> 18:17,19	<b>coming</b> 12:14	<b>connect</b> 5:7,24	<b>copy</b> 28:20
19:17 50:1 52:9	22:13 25:2	connected 6:3	<b>corp</b> 1:8
changes 18:12	commencing 2:25	18:7	<b>correct</b> 22:22 49:9
64:10 66:6	comment 23:10	connection 6:3	51:21,24,25 52:7
<b>changing</b> 19:4,12	comments 57:11	19:5 52:20	57:1 66:8
characterization	commitment 5:22	considered 49:3	corrected 56:18
35:21	communicate	consistency 50:13	correction 19:2
	45:10	55:11 60:11	

	I		
corrections 66:6	44:23,25 45:2,4,6	<b>day</b> 9:11 36:2	dialogue 40:1
correctly 8:1	45:12,15,21,24	45:25 50:12 54:23	<b>died</b> 9:10,22 13:11
13:16,20 16:8	46:25 47:13 48:4	54:23 56:3 62:9	different 50:17
<b>counsel</b> 4:7 62:19	48:13,23 49:3,6,20	62:23 63:1 66:15	digital 17:21
62:20 64:14	50:1,13 51:1,16,23	days 64:17	<b>direct</b> 18:6,17
<b>count</b> 21:20	51:23 52:9,11,16	<b>deal</b> 52:21	25:13 28:17 53:13
counterclaim 1:5	56:6 57:19 58:21	dealing 33:1	direction 62:16
1:16 2:2,21	59:13,21,23 64:4	deandrae 2:17	disabled 9:6
counterclaimants	65:1 66:1	<b>dear</b> 54:17	discontinue 52:11
1:10 2:7	<b>cpi's</b> 21:5,6 25:9	deceased 9:10	discuss 15:18
country 21:21	29:20,24 30:3,4	declare 66:4	discussing 29:4
<b>county</b> 20:9 62:2,8	32:2 41:23 50:3	dedicated 18:18	<b>dispute</b> 33:7 34:1
62:11	50:17 57:11	deemed 66:6	35:13,16 50:20
<b>couple</b> 5:25 11:23	cpisecurity.com	defendant 1:5,16	district 1:1,1
14:21 24:24 25:14	43:23	2:2,21	division 1:2
26:19 27:5,24	critical 20:7	defendants 1:10	<b>document</b> 16:6,13
29:7 31:7 37:13	<b>crr</b> 1:24 62:6 63:4	2:7 4:15,17	16:25 17:23 18:9
42:8 47:18 58:7	<b>cs</b> 64:15	definitely 43:16	28:21 30:16
58:13	cs4771270 1:25	44:13 54:22	documents 56:19
<b>course</b> 21:5 25:9	<b>curious</b> 28:9 31:18	degree 11:19	dog 14:1,2,4
27:7 54:19	34:17	delivered 22:11	doing 5:22 14:22
<b>court</b> 1:1 4:8 6:4	<b>current</b> 8:14 13:9	demeanor 47:2	<b>door</b> 28:1 31:10
6:12 8:12 47:21	13:19	denver 2:4	33:1 36:15 43:11
47:25 56:1	currently 9:9,23	department 11:22	50:11 55:11
<b>cpi</b> 1:4 3:8,9 4:3	9:24 14:12,14	15:21 28:22 32:2	<b>doors</b> 21:17
4:12 5:12 14:15	19:3 22:6	deponent 64:13	<b>doubt</b> 34:7 47:13
14:17,23 15:17	customer 21:3	66:3	48:4,9
17:18 18:3,12,16	32:2 34:21 40:1	deposing 64:13	driveway 21:22
19:23 21:3 22:2	41:24 51:23	deposition 1:15	<b>drop</b> 11:7
24:19 25:10,20,25	<b>cut</b> 5:5 24:20	2:19 4:2 5:17,18	drugs 12:13,20,20
26:16 27:10,10	cv 1:3	61:2 62:16	<b>dsc</b> 1:3
28:20 32:22 33:8	d	describe 19:22	duke 10:4 11:15
34:2,21,23 35:6,8		described 32:16	12:3 47:7 57:25
35:20 36:1,8,18,24	d 7:22,24,24	describing 11:14	<b>duly</b> 4:19 62:11
37:4,16,19,22,25	dale 27:11	descript 53:22	<b>durham</b> 1:17 2:24
38:2,4,8 39:19	date 4:6 7:13 17:8	description 53:20	8:15 9:3 27:13
40:14,17,20,23,25	23:8 50:10 65:24	designate 26:12	62:11
41:2,6,18,19 42:2	66:12	designated 51:1	e
42:15,22 43:1,3,5	dated 16:21	device 18:7	
43:12,18,20 44:2,3	david 1:15 2:19	dial 18:6,18	e 7:22,22 65:3,3,3
44:4,6,9,13,17,20	4:18 7:24	, -	earlier 10:11
, , - , - , , , ,			28:20 51:15 53:5

[early - gentleman] Page 5

early 12:25 13:14	17:1,2,6 18:11	fetuses 13:1	foremost 30:2
16:23 49:13	26:12 27:1 29:3	field 12:2	form 23:9,21 25:4
easier 13:6	29:14 30:15,19,23	figure 55:22	26:6 27:2 29:14
education 11:16	38:24 40:5 51:2,2	figured 9:25	29:16 32:12 34:4
ehobbs 2:5	51:3,7	financially 62:21	34:24 35:10,15,22
either 6:10 8:7	exhibits 3:6	fine 4:25 5:3 24:3	36:3,21 37:1
emergency 62:23	explain 12:11	27:18 29:9	39:20 41:25 46:10
employed 9:23	explored 14:17	<b>finish</b> 6:10	48:25 49:8 50:7
62:19,20	extent 30:16,18	finished 30:9	56:9 58:24 59:5
employee 43:21,23	49:3	39:22	59:16
43:24 59:22	extra 20:5	fire 20:3 21:12	<b>formal</b> 8:9
employees 44:2		firm 4:11,14,16	former 9:13
ems 20:3	f	<b>first</b> 4:19 5:16 6:9	forsyth 62:2,8
enclosed 17:21	<b>f</b> 1:7,8	7:20 8:10 9:12	forth 30:12
enclosed 17:21 english 56:16,17	<b>face</b> 36:15	14:12 15:3,8	<b>found</b> 21:6
56:22	<b>fact</b> 21:21 35:14	26:22 27:4 28:18	
	39:12 47:14 48:5	28:23 30:2 32:20	<b>foundation</b> 27:2
entry 28:3 31:12	48:21 52:15		29:15 30:2,17
<b>equipment</b> 18:13	<b>factor</b> 14:25	38:12 41:10 51:16	41:25 46:9
19:6,23	failed 14:7	<b>fishy</b> 59:11,15,20	four 8:23
eric 2:3 4:10 5:11	<b>fails</b> 64:19	five 8:24	free 56:25
11:5 39:21	<b>fair</b> 19:18,19 21:3	fixed 10:14	fresh 40:10
errata 64:11,13,17	24:16 32:6 35:20	flashing 20:3,5	fresher 59:2
erratas 64:15	36:20 52:9,10	<b>floor</b> 2:13 9:7 14:5	
escalate 42:16	53:10,12 54:12	14:6	<b>full</b> 7:21
44:14	55:9 56:7 58:10	florida 2:9	functioned 21:9
especially 10:18	<b>fall</b> 29:21	<b>fly</b> 36:11	<b>funny</b> 59:11,15
<b>esquire</b> 2:3,8,12	<b>family</b> 51:18	<b>fob</b> 20:20	<b>further</b> 23:2 30:1
et 4:5	<b>fan</b> 57:22 58:1	<b>focus</b> 17:22 22:19	58:6 60:20 62:18
events 32:16	far 24:3 35:21	23:6	g
everybody 20:14	<b>farm</b> 13:5	folder 51:3	<b>g.s.</b> 62:24
44:9	father 8:3	<b>folks</b> 56:23	gallery 10:17,21
exactly 10:10	<b>fdw</b> 1:3	<b>follow</b> 33:3,25	11:8,9
examination 4:21	<b>feature</b> 20:16,18	36:11 47:11 48:2	gears 14:8
51:10 58:15 60:4	featured 10:13	54:13,17 58:8,8,20	gel 59:23
62:15	february 18:16	59:7	general 49:13
examinations 3:1	52:25	following 48:1	60:11
examined 4:19	feel 56:25	follows 4:20	generally 12:11
62:14	fetal 12:9,13,16,16	<b>fools</b> 9:11	24:6 28:17 49:12
exception 29:21	12:19,21	football 57:21	generation 18:20
<b>exhibit</b> 3:7,8,9,10	fetus 12:22	foregoing 66:5	gentleman 37:2
15:13,22 16:6,10	1000 12.22		44:10 57:12
			77.10 37.12

gostations 12:17	grammar 56:24	34:23 35:8 38:20	highest 11:15
gestations 12:17 getting 15:19	granted 31:3	39:1,17 41:17	hit 10:20,21 47:8
46:16	•	46:3,13 56:11	hobbs 2:3 3:2,3
gill 57:12,15	great 52:20	57:10,17	4:10,10,22 5:11
1 0	greenberg 2:8 4:14	heard 27:18 41:21	1 '
give 5:4 15:11 20:5			10:16,22,24 11:2
21:14 22:15 26:14	greg 5:13 23:12	57:14 60:7	11:11 15:24 17:4
57:7 58:9	29:9 51:14	hearing 48:14	23:15 24:2,9,14
given 5:16 54:25	gregory 2:8 4:14	hearsay 29:15,19	25:8 26:10,24
62:17 66:9	grew 8:24	29:21 30:5 38:24	27:3,15 28:12
gmail.com 64:2	grossly 40:4	40:4 46:9	29:1,6,19 30:8,10
<b>go</b> 5:9,25 6:1 8:4	ground 5:25	heart 12:21	31:1,21 32:18
20:9 23:2,24	grounds 30:22	heck 15:20	33:2,13,24 34:5,19
24:21 30:11 31:4	gtlaw.com 2:10	<b>help</b> 6:1 20:13	35:1,11,18,24 36:5
39:20 43:14,22	guard 14:5	26:8,9 37:6	36:16,23 37:8
44:14 60:23,23	guess 11:16 23:7	<b>herbert</b> 2:8 3:2,3	38:18,25 39:16,23
going 15:5,11,12	29:11	4:13,14 5:13 6:10	40:6 41:15,22
15:12,18,25 16:25	<b>guys</b> 28:9 31:18	23:9,11,12,14,18	42:3 46:2,11 47:5
17:1,9,22 18:9	34:16 38:3 41:1	23:21,25 24:2,5	47:21 48:11,17
20:15 26:11,11,15	42:25 43:7 60:15	25:4 26:6,24 27:8	49:5,10 50:15,23
26:18,18,21,25	<b>gyn</b> 11:21 12:8,9	28:25 29:13 30:8	51:9 54:11 56:9
27:4,23 28:10	h	30:11 31:4 32:11	58:7,13,16 59:1,14
31:4,19 34:9,17	<b>h</b> 65:3	32:23 33:10,21	59:24 60:23
37:9,10,11,12	hair 53:19	34:4,24 35:10,15	<b>hold</b> 10:7 11:17
38:21 39:24 40:8	half 15:7 17:23	35:22 36:3,9,21	hollow 4:25
40:10 42:4,4,7,14	hand 63:1	37:1 38:21 39:14	<b>home</b> 1:7,8,9 4:4,4
42:16,18 43:12,14	handled 24:22	39:20 40:2 41:20	5:21 13:25 14:10
44:17 45:16 46:6	handwriting	41:25 46:5 47:1	14:13 15:3,4,9
46:21 49:16 51:2	17:25	47:16 48:8,16,25	19:6,18,23 21:6
51:4 52:19,21	happen 6:5 57:10	49:8 50:7,21 51:4	22:2,13 25:2,10
54:17 57:6	57:16	51:9,11,14 56:10	43:18 64:4 65:1
<b>good</b> 4:13,23 6:7		58:5,12,17,24 59:5	66:1
8:2 14:19 21:10	<b>happened</b> 32:10 34:3 45:11 47:14	59:16,25 60:2,5,19	hopefully 23:25
21:10,19,24,25	48:5 55:18	herbertg 2:10	house 8:18 9:5,8
45:22,25 46:19		hereinbefore	14:15 16:23 20:11
51:12,13 56:15,15	happy 8:10 56:21	62:10	21:17 43:7 44:11
56:15	hard 17:10	hereto 62:20,25	housekeeping
gotcha 7:7	harder 6:5	66:7	50:25
<b>grab</b> 18:14	hardy 2:3 4:11	hey 21:23 42:25	housing 9:4
graduate 57:25	hat 53:25	58:2	hover 11:2,7
graduated 12:5	hazard 6:16	hiding 22:6	<b>human</b> 12:23 13:1
	hear 4:24,25 20:14		13:5
	26:22 27:17 28:14		

[idea - listened] Page 7

_	:4 25.2 (	1 5.00 7.1	la 0.15 07.10
i	interacting 25:2,6	know 5:22 7:1	lane 8:15 27:12
idea 16:17 22:23	<b>interaction</b> 23:3,4	14:3,7 17:10 19:9	language 56:18,20
identification	25:16 26:2 29:24	19:12 20:22 22:24	larry 4:2 8:4
15:23 17:3 51:8	32:5 33:19 49:23	25:15 28:6 31:15	late 13:14
identified 30:20	50:6 53:17,24	34:13 36:24 38:1	lauren 1:24 2:21
44:11 53:25 59:22	54:10 55:5,8,18	38:14 39:21 40:24	62:6 63:4
identifying 53:10	58:22 59:3	41:12,23 42:13,15	law 4:10,14,16
illegal 42:20	interactions 22:20	42:17 43:17 44:15	lawrence 1:15
immediately 14:17	interested 48:18	45:5,10,16,20 49:7	2:19 4:18 8:4
50:14 53:21 54:14	48:20 62:21	49:11,19 50:2	27:12 64:1,5 65:2
59:9	interpose 23:15	55:4 57:14	65:24 66:2,4,12
important 20:16	24:5 32:11 38:22	knowing 50:13	lawrencekodack
20:18	40:3 46:6	knowledge 23:5	64:2
impossible 20:12	interrupt 29:1	24:13 32:7 62:13	lawsuit 5:13 51:16
impression 35:17	introduce 4:7	<b>known</b> 6:15	lawyer 26:9
improper 27:1	introduction 27:1	kodack 1:15 2:20	<b>lay</b> 30:1
29:14 46:9	irrelevant 30:23	4:3,18,23 7:25 8:8	<b>leading</b> 34:24 40:4
incapacitated 9:6	issued 28:22	8:13 10:25 23:11	46:8
incident 26:4,7	<b>issues</b> 49:14	26:17 27:4,12,17	<b>led</b> 14:23 17:17
32:22 55:13 59:3	j	28:14 29:7 31:2	<b>left</b> 17:10 54:16
incorporated 4:4	<b>j</b> 2:3	31:23 32:20 34:20	<b>leg</b> 21:11
4:5	january 16:21	37:12 38:19 39:1	legacy 1:8
independent 35:25	51:24	40:2,8 41:16 42:6	legal 13:6 15:20
36:6 56:1 58:17	<b>job</b> 1:25 6:5,16	46:3,5,12 49:12	28:22 64:23
60:7	judge 7:1	50:23 51:4,12	<b>length</b> 22:10
index 3:1,6	july 23:7 24:12,15	55:15 56:1,12	lengthy 42:7
indicate 30:19	25:3 26:1 50:4,19	58:13 59:24 60:2	<b>letting</b> 5:21 42:17
indicated 35:7	jury 7:10,11,12,12	60:21 64:1,5 65:2	44:15
indicating 41:18	7:15 19:22	65:24 66:2,4,12	level 11:15
infancy 13:5	k	kodack's 30:12	<b>life</b> 51:19
information 12:24		1	lifespan 52:16
24:11 54:6	<b>k</b> 1:7,8 7:22,22	1 7:22	<b>light</b> 20:1,3,4,13
inquire 35:20	ken 57:12,15	lab 11:15	20:14
inserts 47:3	<b>kept</b> 14:19 15:19	label 54:5	<b>line</b> 4:15 5:13 7:12
installed 14:13	key 20:20	labeled 51:1	17:20 30:15 49:25
15:3 19:23	<b>kind</b> 7:1 11:3 14:2	labradoodle 14:3	65:4,7,10,13,16,19
<b>instances</b> 52:19	14:8 17:22 22:19	lag 6:8	<b>listen</b> 31:8
instrumenting	27:4 49:16	lake 2:14	<b>listened</b> 31:5 32:4
12:22	<b>kinds</b> 47:3,10	lamp 25:18,19	32:8 33:6,6,25
interacted 47:15	knew 49:16	landline 52:21	35:5,12,21 47:12
48:6		Ianumic   32.21	48:3,12 58:21
+0.0			

[listening - note] Page 8

1'-4		12 12 46 16	20 0 21 17
listening 32:20	management	mind 13:12 46:16	nature 28:8 31:17
33:17 36:18 46:22	42:17 43:15 45:12	mine 9:21 16:18	34:15
little 5:6 6:5 14:8	mark 15:12,13	minute 37:9,12	necessary 21:9
46:16 54:16 59:11	17:1 51:2	38:19 39:8 40:11	66:6
59:11,20	marked 3:7 15:22	57:8	need 24:8 40:3
live 9:9 13:25	16:6,9 17:2,5 51:3	minutes 26:17	<b>needed</b> 9:4,4,6
51:18	51:7	42:6 46:22 54:15	48:23
<b>lived</b> 8:19 9:1	marriage 13:8,9	mischaracterizes	needs 49:25
lives 57:13	13:11	34:25 40:4	<b>neighbor</b> 21:22,24
<b>llp</b> 2:3,8	mas 2:15	misleading 46:8	21:25
<b>local</b> 14:25	<b>matter</b> 4:3 30:6	misrepresent 40:7	neighborhood
locally 8:24	43:18 50:25 57:13	misrepresentation	36:12 42:14 43:20
<b>locate</b> 10:23	matters 62:13	42:22	47:9
<b>located</b> 62:7,10	<b>matthew</b> 2:12 4:16	missing 14:6	neighbors 21:19
location 5:2	mcintee 1:24 2:21	mistake 16:23	neither 62:18
<b>locked</b> 38:11 41:9	62:6 63:4	<b>model</b> 12:14,22	network 18:21
locking 21:17	mean 21:9 42:19	<b>moment</b> 15:12	19:1 24:20
logo 54:5	57:3	26:14 37:18 40:16	never 12:23,23
<b>long</b> 8:17 10:7	meaning 57:5	<b>month</b> 15:6,6,7	14:16 15:21 22:17
12:24 37:9 40:11	means 7:17 28:16	52:2	23:4 38:14 41:12
54:9	42:24	monthly 25:15	<b>new</b> 5:19 9:1,1,4
<b>longer</b> 10:13	meant 20:1	52:1	9:14 17:17 28:3
look 57:6	<b>medical</b> 10:4,9,11	morning 8:9	31:12
<b>looked</b> 12:13	11:15	mosaic 1:7	news 57:17
33:23 53:18	medically 20:1	motherboard	<b>night</b> 20:9,12
<b>looking</b> 7:11 17:7	<b>memory</b> 15:14	19:17	36:11
20:11	24:25 25:1,5	<b>motion</b> 19:25,25	<b>non</b> 21:9 53:22
looks 16:22	29:23 32:24 46:24	<b>move</b> 29:17 38:22	nonresponsive
<b>lost</b> 10:12	49:11,14,17 50:3	46:7	29:18
<b>lot</b> 4:25 56:24,24	55:12 58:18 59:2	<b>moved</b> 8:21 15:8	<b>normal</b> 54:19
low 44:25 45:3	mentioned 12:8	movement 57:13	normally 44:3
m	13:8,15 14:21	multiple 12:17	<b>north</b> 1:1,17 2:24
<b>m</b> 1:24 2:21	51:14	mute 47:24	2:24 8:15,19,25
machines 10:15	mentioning 39:12	n	27:13 57:17 62:1
magnet 54:5	met 58:1	n 7:22 37:23 40:21	62:7,8,11
main 2:13	method 33:1	name 5:11 7:21,24	notarial 62:22
major 56:16,22	microphone 46:17	8:10 9:13,16	notarization 62:24
making 32:21 33:5	<b>mid</b> 13:14	13:22 16:8 23:2	<b>notary</b> 2:23 62:6
33:8 36:7 45:8	<b>middle</b> 7:24 16:18	51:14 53:25 57:12	63:4,5 66:13,19
48:19 49:20	17:25 20:9	named 62:10	<b>note</b> 18:15 26:25
TU.17 T7.20		114111CU U2.1U	64:10

[noted - plaintiff] Page 9

<b>noted</b> 66:7	occasion 23:14	ones 16:17	passing 9:13
<b>notes</b> 18:15 57:6	occupied 16:22	<b>online</b> 5:18 10:13	password 37:17
noteworthy 50:10	<b>occupy</b> 11:13	operate 28:5,17	40:15
<b>notice</b> 6:2,24	occupying 15:4	31:14	pattern 54:13
november 7:14	occurred 52:24	operation 33:15	60:18
<b>number</b> 3:7 20:11	<b>offered</b> 22:17 30:6	opinion 52:9	<b>paused</b> 27:14,16
43:21,24 63:5	45:4	opportunity 51:5	28:11,13 31:20,22
<b>nut</b> 57:24	<b>oh</b> 10:8 13:14 16:4	opposing 26:9	34:18 38:17,19
0	16:4 20:12 34:7	orange 2:9	41:14,16
o 7:22	37:25 40:23 45:6	<b>order</b> 11:16	payment 25:14,15
oath 53:7 54:22	57:2 58:2	<b>ordered</b> 20:22,24	52:2
55:6,16 62:15	okay 4:24 5:10	<b>original</b> 19:1,13	<b>people</b> 6:24,25
<b>ob</b> 11:21 12:8,9	6:18,22 7:8,18 8:4	orlando 2:9	36:12 56:20
object 23:9,18	8:8,13 9:20 10:16	outside 20:1,4	percent 57:4
25:4 26:6 27:2	10:22 11:10,12,12	22:5 25:19	perfectly 6:18
29:15 30:14 32:11	11:23 12:11 15:8	owns 14:1	21:9 58:3
33:11 34:4,24	15:16,25 16:3,9,12	p	period 52:2
35:10,15,22 36:3	16:15,19 17:14,22	<b>p.m.</b> 2:25 4:7	<b>permit</b> 36:13
36:21 37:1 39:20	17:24 18:9,22	60:25 61:2	38:13 39:13 41:11
41:25 46:10 47:17	19:8,20 20:23	page 3:2,2,3,3 65:4	<b>person</b> 53:24 54:4
48:25 49:8 50:7	21:2 22:8,19,25	65:7,10,13,16,19	62:10
56:9 58:24 59:5	23:6,17,20 24:15	pages 20:10	personal 56:18
59:16	24:18,24 25:9	paid 52:1	personality 36:10
objecting 23:19	26:11,20 27:6,17	panel 28:3 31:12	persuaded 52:6
29:13	27:19,23 28:24	papers 56:19	<b>phd</b> 11:19,25 12:7
<b>objection</b> 6:24 7:3	29:5,13,19 30:11	paperwork 17:17	phenomenon 5:19
7:5,5 23:15 24:6	31:2 32:1,8 33:3	paramedic 20:8	phone 5:8 17:21
26:25 29:2,11,20	33:14 34:8 35:19	pardon 13:21	18:6,6,17,18,20
31:3 32:12,23	37:16,19 38:12	<b>part</b> 10:5,11,14	21:21 25:10,13,21
33:10,21 36:9	39:4,7 40:7,14,17	18:4 19:7,17,23	26:1 28:4 31:13
37:14 38:22 39:14	41:10 43:12 44:1	22:1	32:21 43:9 49:20
40:3 41:20 46:6,7	45:9,14,21 46:16	particular 11:18	52:20,22,23 54:10
47:16,23 48:8,16	46:18 47:6 50:23 51:22 53:14,23	20:11 38:22 50:10	58:20 59:8,18 60:7,12
50:7,8,8,21	54:3 55:4 57:16	54:1 55:2,7,12,13	· · · · · · · · · · · · · · · · · · ·
objections 27:7	57:21 58:9 59:24	particularly 5:18	phones 18:25 phrased 55:24
31:3,23 35:2	60:10,19	12:17 21:10 57:23	physiology 12:9
46:13 47:1	old 13:12,16 14:4	parties 62:20	picture 11:5
obvious 25:7	once 22:9 25:17	partner 59:8	place 51:3
obviously 7:11	43:8 52:17	<b>party</b> 49:21,22	place 31.3 plaintiff 1:5,16 2:2
16:4 17:15 27:20	73.0 32.17	<b>passed</b> 8:3 54:9	2:20 4:12
37:7 50:10			2.20 7.12

[plan - recording] Page 10

			1.0
<b>plan</b> 24:13	<b>prior</b> 13:8 46:7	29:14,18 32:12	realm 13:5
platform 6:6	50:8	33:3,16,25 34:11	realtime 2:22
<b>play</b> 26:18,23 27:4	probably 15:17	35:3 36:4 38:12	reask 46:12
27:23 31:4 34:9	24:19 45:13,17	38:15,23 40:3,10	reason 23:22 33:7
34:10 37:9,11	50:12	41:10,13,24 46:12	33:11,11 34:1,7
40:9,11 42:5	problem 16:24	46:21 47:11,17,19	35:13 42:25 47:13
<b>played</b> 7:14 34:20	56:25	47:22 48:1,2,23	48:4,9 50:19
46:4,14 47:12	problems 5:7	49:7 50:17 51:16	64:11 65:6,9,12,15
48:3,14 50:25	12:16	55:11,19,24	65:18,21
<b>please</b> 4:7 31:8	process 6:2	questioning 30:15	reasonable 7:19
47:22	produce 36:14	41:19 54:12	11:21
<b>pleased</b> 45:4 48:13	produced 1:25	questions 5:15	recall 15:2 17:16
<b>point</b> 20:20 51:19	professional 2:22	6:16 11:24 24:24	18:3,12 23:7
52:15 55:2 56:15	<b>program</b> 12:7,8,15	26:19 27:5,24	39:25 49:20,21,24
56:15	20:19	29:3,8,16 30:1	50:9 53:4,8,13,15
<b>porch</b> 20:13,14	promise 14:25	31:7 32:19 36:25	53:20,23 54:2,9
portion 35:12	promptly 22:11	37:13 42:8 46:10	59:21 60:16
38:23 39:2,17	prompts 11:23	47:10 50:24 51:5	receipt 64:18
41:17	pronouncing 8:1	53:4 57:7,10 58:6	received 25:25
portraying 42:18	13:20	58:14,19 60:1,20	50:4,18
<b>posed</b> 29:18	prove 30:6	quick 18:15 26:23	recognize 16:13
position 10:7	provide 22:2	quickly 29:2	16:14 31:24 32:1
11:17,18 29:20,24	provided 27:21	<b>quite</b> 12:18 19:9	recognized 55:13
30:3,4,18	provider 14:24	59:23	recognizing 55:25
<b>possible</b> 55:5 58:8	48:19	r	recollection 26:3
<b>power</b> 47:7	providing 22:1		29:22 32:9,14,15
practice 12:12	<b>public</b> 2:23 62:6	r 7:22 65:3,3 randy 16:19,20	32:21 33:5,17,18
<b>pre</b> 49:16	63:4 66:19	21:11	36:1,6 50:5 56:2
precise 19:15	<b>pull</b> 15:5,11,25		58:18 60:8
predominant	16:25 18:9 26:11	randy's 16:18 rapid 15:1	<b>record</b> 7:6,21
14:25	<b>pulled</b> 17:5 18:5	rapid 13:1 rate 12:21	25:22 26:15 29:6
preletter 28:8	purportedly 32:16		29:10 32:13 37:10
31:17 34:16	<b>put</b> 9:22 14:18	reach 45:13,17	60:24 61:1 62:16
prescreening 28:3	19:1 38:10 41:8	reaching 36:1	<b>recorded</b> 25:21,24
31:12	43:6,24 47:3	<b>read</b> 47:22 48:1 64:9 66:5	29:22 55:3
<b>present</b> 2:16 13:22	55:14	reaffirm 59:12	recording 3:10
25:1 29:23	q	real 26:23 35:17	26:16 27:9,14,25
<b>pretty</b> 6:15 21:16		50:14	28:11,14 29:20,25
21:16 24:3 28:17	<b>question</b> 6:11,18		30:5 31:5,9,20
49:15,18	6:23 7:2,4 19:10	really 18:18,20 20:13 44:14	32:1,8,20 33:6,18
	19:16 23:15,21,22	20.13 44.14	34:1,8,12,18 37:15
	24:7 26:22 27:2		,

38:17 40:9,13	49:1 55:8	47:15 48:6,22	ringing 59:18
41:14 42:5,9 46:1	remembering 39:8	50:6 53:9 55:7	<b>role</b> 10:10 11:14
46:4,14,23 48:10	<b>remind</b> 7:8 25:18	56:2 58:23 59:4	<b>room</b> 6:4
49:16 51:1	<b>remote</b> 1:15 2:19	represented 25:25	routing 25:14
records 15:17	20:24,25 25:12	50:3	<b>rpr</b> 1:24 62:6 63:4
24:19 50:4,18	remotely 62:9	representing 5:12	<b>rules</b> 5:25
reduced 62:15	remove 11:1	37:4 51:15	runaround 15:19
redundant 21:12	<b>rep</b> 43:19 53:17	<b>reps</b> 42:16	S
refer 8:8	55:5,17	required 11:18	s 65:3
reference 7:10	repaired 43:11	66:13	safer 52:21
18:10	<b>repeat</b> 13:21 23:10	requirements 9:7	safety 21:11
referenced 32:17	35:3 36:4 46:6	62:24	sales 25:1 26:2
64:6	47:19	<b>research</b> 10:9,12	30:20 32:6 33:19
referencing 39:11	repeated 24:8	14:22 56:19	35:6 36:11,11
referring 18:22	rephrase 6:19	researcher 11:22	42:1 43:19 48:21
reflect 50:18	55:21	reserved 61:3	50:6 53:9,17 55:5
reflected 9:16	rephrased 24:8	reset 25:18	55:7,17 56:2
29:25	<b>replaced</b> 18:5 22:9	<b>resist</b> 56:22	salesman 28:1,2
<b>refresh</b> 26:3 32:9	<b>report</b> 26:1 32:22	respond 15:21	31:10,11 50:11
32:14,15,21,24	33:8	20:6 28:22 29:11	53:22 55:13
33:4,18 46:23	reported 1:24 34:2	responding 20:3	salesmen 33:1
50:5	reporter 2:22,23	response 15:1	47:8 55:11
refreshing 33:17	4:8 6:12 47:21,25	28:23 29:17 30:13	salesperson 23:8
regarding 23:22	reporter's 6:4	responsibility	salt 2:14
57:13	62:4	14:5	saying 7:25 28:2
registered 2:22	reporting 32:5	rest 9:22	31:11 39:18,19
relate 30:24	34:2 35:6	result 52:12	57:3,3 59:21
<b>related</b> 29:3 46:10	representation	retire 10:3	says 11:6 18:1
62:19	60:13	<b>retired</b> 9:24,24	28:2 31:11 38:15
relationship 57:19	representative	10:4 18:21 52:23	42:10
59:12	25:2 26:2 27:10	retiring 13:15	scenario 7:2
relaxed 21:16	30:20 32:6 33:20	return 64:13,17	science 58:2
relayed 47:13 48:4	34:22,22 35:7,14	review 64:7	screen 9:17 10:19
relaying 34:21	36:19 37:16,19,22	<b>right</b> 4:1 10:24	10:25 11:13 15:25
relevance 30:15	37:25 38:2,4,8	11:2 23:18 26:13	16:1
reliable 21:7	40:14,17,20,23,25	30:8 35:4 43:14	<b>second</b> 6:8 9:7
remainder 42:5	41:2,6,18,24 42:1	45:19,24 51:20	16:20 20:25 34:10
46:4,14,23	42:15,22 43:1,3,5	52:1,3,6,13,18,24	43:13 59:19
remarried 9:11,14	43:12 44:2,6,9,13	53:1,19 54:18,24	seconds 20:5
remember 13:15	44:17,20,23,25	58:5 59:9 60:2,7,9	26:17 27:5,16
32:25 47:4 48:14	45:2,6,12,15,21,24	60:19	28:13 31:6,6,22

[seconds - sure] Page 12

34:10 37:11 38:20	<b>sheep</b> 12:14,20,22	solutions 64:23	<b>stated</b> 31:23 34:22
40:11 42:6 54:15	13:5	somebody 20:10	35:14 48:13
<b>security</b> 1:4 4:3,12	<b>sheet</b> 64:11	20:10 22:12 42:11	statement 39:25
5:12 14:24 21:14	<b>shift</b> 14:8	43:17 49:4 60:10	52:9,10 53:11,12
21:15 22:2 27:10	<b>shirt</b> 44:3 53:25	<b>soon</b> 43:6	54:12 55:7,9 56:7
43:18 64:4 65:1	shivers 2:17	sorry 26:8 28:25	statements 30:19
66:1	<b>shook</b> 2:3 4:11	29:1 30:9 38:21	36:18
see 5:9 9:16 11:8	<b>short</b> 26:18	39:20 40:2 46:5	states 1:1 6:23
11:12 16:3,5,6,9	shortly 15:4	47:24 56:11	statesville 1:2
16:21 17:6,7,10,12	<b>show</b> 10:25 50:4	sort 21:13 44:18	stating 48:22
18:16 20:12 38:5	<b>shut</b> 36:15	44:21	<b>stay</b> 11:21
41:3 43:21 57:8	side 5:5 28:19	<b>sound</b> 26:23 46:8	<b>stayed</b> 49:15
segment 10:12	<b>sign</b> 17:17 22:3,6	sounded 35:19	staying 5:8
26:18,23 27:23	25:6 38:9 41:7	59:11,15,20	stenotype 1:24
28:15 31:5 32:4	45:5 64:12	<b>sounds</b> 12:18 13:2	stepped 11:19
34:10,20 35:5	signature 17:12	16:5 18:22 19:16	<b>steward</b> 2:12 4:16
36:17 37:9 38:20	61:3 63:4	20:16 21:2 53:6	<b>stickers</b> 22:3,15
40:11 42:7 48:12	signatures 16:14	56:5	<b>store</b> 54:7
<b>seldom</b> 14:20	16:15,16	<b>south</b> 2:9,13	strange 54:16
<b>selling</b> 38:15 42:10	<b>signed</b> 18:11 62:22	<b>span</b> 54:9,23	<b>street</b> 2:4,13
42:12	64:20	speaking 24:6	strength 12:21
<b>send</b> 43:14 44:17	<b>signing</b> 18:4 38:10	<b>specific</b> 9:6 35:12	<b>strike</b> 29:17 38:23
45:16	41:8	39:25 49:17 54:14	46:7
sense 6:18 7:6,16	simpler 55:15	55:12	<b>strobe</b> 25:19
21:14,15 37:5,6	single 19:25	specifically 47:4	<b>stuff</b> 44:19,21
<b>sensor</b> 19:25	<b>sir</b> 37:17 40:15	49:19 50:9 53:8	56:19
<b>sent</b> 28:20 64:14	45:7	60:17	<b>subject</b> 27:7 31:2
separate 52:19	<b>siren</b> 20:15	<b>spell</b> 16:8	31:23 35:2 37:13
<b>service</b> 32:2 34:21	sit 53:6 54:21 55:5	spelling 7:21	46:12 47:22
40:1 41:24 43:10	sits 25:7	<b>spent</b> 51:18	subpoena 28:21
51:22	<b>sitting</b> 6:3 36:7	<b>spoke</b> 28:19	subscribed 66:14
services 25:11	46:24 50:19 55:22	spontaneous 53:15	substance 29:23
48:19	58:18	<b>sports</b> 57:18,24	suggesting 37:2
sessions 2:13	sleeps 14:4	spotlight 11:1	suggestions 42:1
set 57:9 62:25	slightly 50:17	stamped 26:16	suggests 25:23
sets 20:2	<b>smart</b> 1:7,8,8 4:4	standing 29:2,10	suite 2:4,9
setting 8:9	64:4 65:1 66:1	31:3 37:14 50:8	summer 57:12
share 16:1 26:21	snow 2:13 4:16	standpoint 49:25	sure 5:1 13:8 14:8
sharing 10:19	sold 49:4	start 7:20 37:10	19:11 20:25 35:4
<b>shb.com</b> 2:5	<b>solicit</b> 38:13 41:11	state 2:23 62:1,7	35:5 49:4 55:1
			57:4 59:6,6 60:14

800-567-8658 973-410-4098

[swear - use] Page 13

swear 4:9	telling 57:15	thought 39:18,21	true 54:3,8 62:16
swear 4.9 swearing 5:5	temptation 56:23	52:20	66:8
switch 43:11 48:19	temptation 30.23	three 8:23 43:2	truth 30:6 62:12
switched 43:7			62:12
	tendency 7:10	time 4:7 5:22,23	
switching 48:20	54:16 59:7	18:13,14 22:10	try 6:14,19 38:9
sworn 4:19 62:11	tends 6:5	25:12 30:12 40:9	41:7
66:14	terminating 57:18	47:8,8 48:18	trying 38:5 41:3
system 14:9,13,15	terms 14:21 19:5	50:12 52:2 54:9	55:22
14:16,16,19 15:3	24:24 26:4 32:10	54:23 55:2 58:22	turn 20:12,21
17:19,20,21 18:4,7	33:16 55:4	59:3 60:25 64:19	22:19
18:19 19:24 20:21	test 25:17	timeframe 64:8	turns 20:14
21:5,7,14 22:2	tested 18:7 20:2	times 6:22 21:8,19	twice 52:18
25:9,17 28:4	testified 18:10	25:14 47:18	two 8:23 11:18
31:13 43:6 48:24	29:22 33:4 49:1	timestamp 50:12	13:10 21:1 23:23
52:17	49:12 50:2 52:5,8	55:1	52:19 56:6 58:9
systems 1:4 4:3,12	52:12 53:5 54:11	timestamped 55:2	typewriting 62:15
5:12 64:4 65:1	testify 4:20 22:22	<b>timing</b> 60:12	typically 7:2
66:1	53:7,16,18 55:6,16	today 5:15 6:22,25	u
t	62:12	7:12 9:9 13:3,17	ultimately 7:14
t 37:23 40:21 65:3	testifying 54:21	27:11 32:9 35:13	14:23 17:17
65:3	55:25 60:6	36:7 46:24 50:20	understand 6:2,19
tag 53:25	testimony 8:12	52:5,8,12 53:5,7	19:15 22:21 24:7
take 5:7 10:17	13:16 34:25 53:6	54:21 55:6 56:25	25:20 33:4 56:5
taken 1:16 12:24	62:17 64:9,18	58:18 60:1	57:5 60:16
56:16	66:8	today's 4:6	understood 50:16
talk 6:7 14:9 23:11	thank 19:2 22:11	top 10:24 11:2	55:14,14
25:11 58:2	27:8 45:6,7,9,19	16:12 17:23 43:16	<b>united</b> 1:1
talking 8:11	45:22,24 47:25	<b>topic</b> 58:19	university 10:4
talking 3.11	51:9 57:5,15	toronto 8:25	11:15 12:3
team 42:17 43:15	58:11,12 60:20,22	<b>totals</b> 26:17	<b>updated</b> 3:9 18:4
45:12 58:3	<b>thing</b> 6:9 7:9 19:14	<b>tough</b> 49:11	updates 18:12
teams 57:18	21:13 28:18 49:11	town 20:7	upgrade 18:1,21
teams 37:18 tech 10:5	things 5:9 9:7	transcript 1:25	52:17,21
	14:21 53:19 59:7	6:12 64:6,20 66:5	
<b>technology</b> 6:7 43:9	60:6	66:8	upgraded 43:8
	think 5:14 6:16	transcription 1:25	upgrades 52:24
telephone 3:10	8:24 10:18 15:14	traurig 2:8 4:14	<b>upheld</b> 30:18
17:20 32:15	17:19 52:17 57:7	treat 12:15	ups 58:8
tell 43:25 45:17	thinks 14:1	<b>trial</b> 7:13	usage 56:25
50:12 55:16 56:1	third 49:22	<b>tried</b> 5:4 15:18	use 12:14 14:20
58:6			27:1 46:7

[utah - zoom] Page 14

<b>utah</b> 2:14	55:17 56:6 58:23	24:22	year 11:18
utero 12:16	59:4,22 64:4 65:1	wife's 13:22	years 10:8 12:10
v	66:1	willing 58:3	14:4 16:24 21:3
	voice 27:18 31:24	windows 22:18	24:16 37:4,7 45:4
v 7:24 37:23,23	32:3 33:12	witness 2:20 4:9	york 9:1,1
40:21,21 64:4	volunteer 20:8	6:6 10:18,20,23	<b>Z</b>
65:1 66:1	<b>vs</b> 1:6	11:1,4,9 23:10,13	
vacation 21:20 vanderbilt 12:15	W	23:16,20,23 24:1,4	<b>zoom</b> 2:3,8,12,17
vanderbiit 12:15 vehicle 44:4	w 7:22	29:5,22 32:14	6:3,25 8:11 17:9
venicle 44.4 veracity 34:7 48:9	wait 23:23 43:13	48:25 58:11 60:22	
verification 43:23	want 23.23 43.13 want 14:8 22:19	62:14,17,25 64:8	
verify 37:16 40:14	23:6 24:25 30:11	64:10,12,19	
43:22 64:9	32:12 34:8 35:3	witnesses 6:1	
veritext 64:14,23	40:7 42:7 43:17	wondering 7:11	
veritext.com	50:16 51:17 53:3	words 30:7	
64:15	60:3	work 12:18,19,25	
version 52:22	<b>wanted</b> 33:16	13:6 18:3,25 28:7	
versus 4:4	41:17 57:2,4 58:9	31:16 34:14 39:19	
<b>video</b> 7:14 62:23	59:12 60:14	44:12	
videographer 2:17	warning 25:23	<b>worked</b> 18:8 34:23	
4:1 10:17,20 11:6	58:10	37:3 48:22 59:21	
60:25	waste 30:12	59:23	
videotaped 1:15	way 5:8,24 7:9	<b>working</b> 42:2,18	
2:19 4:2	12:22 28:17 45:10	43:19	
view 10:17,21 11:6	55:10,15	works 6:2 35:7	
11:8,9 23:22	we've 21:8 22:9	45:5,5	
virtually 5:21	33:6 35:21 43:2,9	<b>wrap</b> 57:8	
visible 22:7,8,12	58:19	y	
<b>visit</b> 35:20	wearing 53:25	yard 22:3,6 25:7	
<b>vivint</b> 1:7,8,8 4:4	wednesday 1:18	<b>yeah</b> 11:13 13:4	
5:14,15 22:24	2:24 62:9	16:2,11,22 17:13	
23:8 25:1 26:3	week 43:2,10	18:2,24 20:18	
28:2 30:21 31:11	went 11:20 14:17	21:25 22:9,23	
32:6 33:19 34:22	14:17 15:19 17:19	23:1,13,16 24:1,4	
35:6,7,14 36:19	19:2 47:3	24:17 38:6,7 41:4	
37:21,22,23 38:2,4	western 1:1	41:5 42:21,24	
40:19,20,21,25	whereof 62:25	43:1,3 44:6,8,8,13	
41:2,19 47:15	whitney 8:15	45:1,3 52:15	
48:7,21,22 49:22	27:12	53:20 54:20 55:22	
50:6 51:6,15,19	<b>wife</b> 9:5,9,13,14	55:23 58:11	
52:6 53:10,17	13:19 16:20 21:15		

800-567-8658 973-410-4098

## Federal Rules of Civil Procedure Rule 30

- (e) Review By the Witness; Changes.
- (1) Review; Statement of Changes. On request by the deponent or a party before the deposition is completed, the deponent must be allowed 30 days after being notified by the officer that the transcript or recording is available in which:
- (A) to review the transcript or recording; and
- (B) if there are changes in form or substance, to sign a statement listing the changes and the reasons for making them.
- (2) Changes Indicated in the Officer's Certificate. The officer must note in the certificate prescribed by Rule 30(f)(1) whether a review was requested and, if so, must attach any changes the deponent makes during the 30-day period.

DISCLAIMER: THE FOREGOING FEDERAL PROCEDURE RULES

ARE PROVIDED FOR INFORMATIONAL PURPOSES ONLY.

THE ABOVE RULES ARE CURRENT AS OF APRIL 1,

2019. PLEASE REFER TO THE APPLICABLE FEDERAL RULES

OF CIVIL PROCEDURE FOR UP-TO-DATE INFORMATION.

## VERITEXT LEGAL SOLUTIONS COMPANY CERTIFICATE AND DISCLOSURE STATEMENT

Veritext Legal Solutions represents that the foregoing transcript is a true, correct and complete transcript of the colloquies, questions and answers as submitted by the court reporter. Veritext Legal Solutions further represents that the attached exhibits, if any, are true, correct and complete documents as submitted by the court reporter and/or attorneys in relation to this deposition and that the documents were processed in accordance with our litigation support and production standards.

Veritext Legal Solutions is committed to maintaining the confidentiality of client and witness information, in accordance with the regulations promulgated under the Health Insurance Portability and Accountability Act (HIPAA), as amended with respect to protected health information and the Gramm-Leach-Bliley Act, as amended, with respect to Personally Identifiable Information (PII). Physical transcripts and exhibits are managed under strict facility and personnel access controls. Electronic files of documents are stored in encrypted form and are transmitted in an encrypted fashion to authenticated parties who are permitted to access the material. Our data is hosted in a Tier 4 SSAE 16 certified facility.

Veritext Legal Solutions complies with all federal and State regulations with respect to the provision of court reporting services, and maintains its neutrality and independence regardless of relationship or the financial outcome of any litigation. Veritext requires adherence to the foregoing professional and ethical standards from all of its subcontractors in their independent contractor agreements.

Inquiries about Veritext Legal Solutions' confidentiality and security policies and practices should be directed to Veritext's Client Services Associates indicated on the cover of this document or at www.veritext.com.